PLAINTIFF'S
EXHIBIT
1916
Comes v. Microsoft

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Systems Release Plan Summary - December 2nd, 1993

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Systems Competitors:

♦ Novell:

- > Investing in building (from the server) a platform for apps. Strategic goal is to get control of client API's.
- > DSOM/OpenDoc supporter

◆ IBM:

- > OS/2 as a volume platform
- > supplier of client/server platform (DSOM, DCE, etc.)

♦ "Middleware providers"

- **▶ Lotus Notes**
- **➢** Oracle
- > DSOM/OpenDoc, Appware supporters (OMG, IBM, Novell, Apple)

♦ Other OS providers:

- > Apple
- > Sunsoft

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Key System Objectives:

- Maintain market share
 - > do not lose to OS/2 (32bit m'tasking OS in 8MB)
 - > turn ISV treadmill
 - > make things simpler for user & admin.
 - > grow in emerging markets/capabilities (eg. home, MM)
- ◆ Grow per PC revenue (from \$35 -> \$50+ per PC over 3 years)
- ◆ Grow server market share (to 30+% over four years)
- ♦ Offer users new/improved functionality esp. in area's of ease-of-use, information storage/access & workgroup support, application structure/use, new media types
 - > ensure that customers do not turn to middleware for needed new functionality, eg. Notes, DSOM, OpenDoc, Talligent, Appware, etc.
- Structure releases to increase synergy between Systems, DAD, and DDT

Strategies to support Systems Objectives: summary

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♦ Market Share:

> Chicago to meet basic goals: 4MB upgrade, EoU, 32bit OS, and schedule

♦ Revenue:

> partition Chicago into base + premium, charge = DOS+Win3.1 for base, extra for premium.

♦ Server share:

- > ensure NT wins on server
- > use client side function to differentiate

◆ User needs and middleware:

- > raise function of file system (eliminate "multiple databases")
- > consistent model for customizing apps and system, writing client server apps
- > provide degree of x-platform support

Structure releases to increase synergy between Systems, DAD, and DDT:

> Line up major set of systems function to coincide with major Office rel.

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Assumptions:

- ◆ ISV's will not exploit function until it is available (without a h/w upgrade) to a large % (>30%) of installed based, thus key ISV platforms/events will be:
 - > "'94 Wave": Chicago Q3'CY94 (Win32, OLE2, Shell Ext, MAPI, PnP)
 - ➤ "'96 Wave": Memphis Q1'CY96 (OFS on client and server, on Chicago kernel and NT, Component/OLE based UI on Chicago and NT)
 - > We will encourage ISVs to exploit these platforms fully (needed to keep treadmill turning on competitors)

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Assumptions contd:

- ◆ We need the NT investment stream to gain market share on the server:
 - > emphasis for Cairo release will be server market (performance, distributed security, DFS, (OFS based) directory service, etc.)
 - > to gain share significantly, we need new client side end-user function on high volume client (eg. put OFS on Chicago)
 - > but, we will not position NT only as a server:
 - service high workstation customers
 - · keep the faith
- **♦** How will we compete with Novell
 - > long term strategy will be to upgrade storage functions of the client, and offer better client service from an MS server
 - > offer high degree of interoperability with Netware
- ◆ ISSUE: how far do we go in adapting to Netware
 - > interoperability/compatibility vs. Novell clone
 - > engineering/mindset tradeoff: SMB vs. NCP

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Assumptions contd:

- ◆ Principle Notes competition will be offered by:
 - > EMS, Capone in CY'94/CY'95
 - > some improvement with Cairo in H1'CY95 (integrated directory service for admin & wkgroup)
 - > then Memphis in CY'96 (full store integration, event system, document customization tools, etc.)
- ♦ ISSUE: how do we position LMS/EMS/MAPI wrt:
 - > Do we evangelize it as a key storage facility in Chicago what can be delivered? What scenario's will it be appropriate for?
 - > How do we position LMS/EMS vs OFS and how do we handle transition.

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Systems Generations

Provide two major "waves" for end-users and ISVs:

'94 Wave: start Q3'CY'94

ISV Functionality:

- + Win32
- + OLE2
- + Shell Ext
- MAPI as xport
- MAPI as store?
- + PnP
- OLE3 (Distributed)

End User Function:

- + New UI
- PnP
- Better multitasking
- Integrated Mail/Wkgrp support
- Better System & LAN/WAN admin

'96 Wave: start Q1'CY'96

ISV Functionality:

- OFS on client and server (rich data store: query access, replication, scalability, events, etc.)
- Component UI Environment (OLE controls, forms, automation, events, common VB customization)

End User Function:

- Ul customization integrated with OLE, VBA enabled apps
- Single rich data store with common access methods, etc.
- Complete distributed admin.

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Systems Release Summary

Q2'CY94
Q2'CY95
Win NT
"Daytona"

Q3'CY94
Q2'CY95
Win NT
"Cairo"

Q3'CY94
Q2'CY95
Windows
"Chicago"
Windows
"Cleveland"

'96 Wave
Q1'CY96
Win NT
"Memphis"

Q1'CY96
Windows
"Memphis"

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Release Priorities: Win NT Daytona

Q2'CY94

Win NT "Daytona"

Target customers:

- #1 Server (performance, size, netware support)
- #2 Highend/Tech. Workstation (size/perf. & OGL)

Target ISVs:

- * Server
- Highend/Tech. Workstation (CAD, mission critical verticals)

- Quality, customer satisfaction
- Server performance
- General size/performance

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Release Priorities: Chicago

Q3'CY94

Windows "Chicago"

Target customers:

- Current Win3.1 user (386/4+MB)
- New general desktop user (486/8MB)

Target ISV's:

- All general desktop ISVs
 - Win32
 - + OLE2
 - UI (explorer extensions, controls, LFN's)
 - MAPI (address book, messaging)
 - + PnP

- Easy upgrade for Win3.1 user
- Ease of use (UI, PnP), 32bit m'tasking OS
- New function for ISVs
- Improved admin. of system
- Ship on schedule in CY'94!

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Release Priorities: Windows Cleveland

Q2'CY95

Windows "Cleveland"

Target customers:

• All Chicago users

Target ISVs:

All client side ISVs (access to Cairo DS thru MAPI, distributed OLE)

- Low risk (minimize re-test) function hanging over from Chicago
- Client side support for Cairo (DFS, dist. security, OLE3)
- Sync'd with Cairo

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Release Priorities: Windows Memphis

Q1'CY96

Windows "Memphis"

Target customers:

• All Chicago users (486/8MB)

Target ISVs:

* All client side ISVs (access to OFS for info. storage, Component Forms UI)

- * New function:
 - OFS as standard rich "database-like" file system
 - Component Forms/OLE UI Environment:
 - OLE controls, automation, forms for Shell
 - "VBxxx" as common customization environment

Release Priorities: Windows NT Memphis

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Q1'CY96

Win NT "Memphis"

Target customers:

- Servers
- Highend desktop

Target ISVs:

+ All ISVs

- Customer satisfaction
- Same function as Windows Memphis

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Priorities/Missions for Development Groups

- Personal Systems Group near term:
 - > Chicago:
 - #1: Meet basic Chicago goals: reasonable upgrade for 4MB Win3.1 user; ease-of-use (UI&PnP); excellent pre-emptive m'tasking, 32bit OS in 8MB.
 - #2: Ship with quality as soon as possible (missing CY'94 is a disaster)
 - #3: Increase revenues yield per PC out of retail and OEM (\$30 -> \$50+/PC target)
 - > Plan/own functionality needed for volume desktop eg. multimedia, games graphics, Plug n'Play.

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Priorities/Missions for Development Groups

- **♦** Advanced Systems Group near term:
 - > Priorities:
 - #1 ensure that we gain share on the server:
 - ⇔performance
 - ⇒system admin
 - ⇒ interoperability
 - #2 ensure that we expose new function on highvolume client to drive new function (eg. file system functions)
 - #3 highend desktop
 - > Own core technologies for use on server and client:
 - OLE plumbing
 - + OFS
 - System admin

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Joint Priorities:

- ◆ Plan how to use functionality on client and server to offer better functionality than:
 - > Novell
 - > Middleware providers (Notes, Talligent)
- ◆ Plan to use common subsystems/drivers to reduce costs, improve time to market:
 - > OLE plumbing (done)
 - > OFS (done)
 - > Component/OLE UI & environment (done)
 - > Graphics/Printing (not done)
 - > Window Management (not done)
 - > Multimedia (done in principle)
- ♦ Re-organize if needs be to ensure the above.

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Functions available to ISVs

				Platform				
				Win3.1/Win32s	Chicago-16	Chicago-32	NT-16	NT-32
~uncti	l on:		 					
	32bit .EXE			now	N/A	Chicago	N/A	now
	Long File Names			N/A	Chicago	Chicago	Daytona	now
	OLE2			now	Chicago	Chicago	Daytona	Daytona
	Distributed OLE			n/a	n/e	Cleveland?	n/e	Cairo
	Chicago Shell Ext			N/A	n/e	Chicago	n/e	Cairo
	Chicago Dialogues/Controls		trois	Q3'CY94	n/e	Chicago	n/e	Calro
	OLE Contro	s		n/e	Chicago	Chicago	Cairo	Cairo
	PnP Messages			N/A	Chicago	Chicago	Cairo	Cairo
	D.I.C.			N/A	n/e	Chicago	n/e	Cairo
	MAPI-32			n/e	n/e	Chicago	EMS?	EMS?
	OFS			N/A	n/e	Memphis	n/e	Cairo
	Component Forms			n/e	n/e	Chicago*	n/e	Chicago*
	Component	Ul Env		n/e	n/e	Memphis	Memphis	Memphis
Key:								
······································	N/A = not	applicable (<u>not techincall</u>	y feasible)				
	n/e = not e	xposed						
	* = need p	roductization	on plan					

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Items not addressed in this presentation:

- Organization for support sharing of objectives and code
- **♦** Systems Technical agenda:
 - > File Systems strategy clear (OFS), plans need work (eg. work to host on Chicago)
 - > Object Model strategy clear (COM/OLE)
 - > UI environment strategy clear (Component/UI env.), plans need work
 - Workgroup transition from EMS/LMS to OFS needs work
 - > Graphics/MM/Printing no clear plan
 - > Window Management no clear plan
 - > System Management need to document plan