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1	THE UNITED STATES DISTRICT COURT			
2	FOR THE DISTRICT OF UTAH, CENTRAL DIVISION			
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5	NOVELL, INC.,			
6)			
7	Plaintiff,)			
8	vs.) Case No. 2:04-CV-1045 JFM			
9	MICROSOFT CORPORATION,)			
10	Defendant.)			
11)			
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13				
14	BEFORE THE HONORABLE J. FREDERICK MOTZ			
15	DATE: DECEMBER 6, 2011			
16	REPORTER'S TRANSCTIPT OF PROCEEDINGS			
17	JURY TRIAL			
18	VOLUME XXVI			
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24	Reporter: REBECCA JANKE, CSR, RMR ED YOUNG CSR, RPR			
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DECEMBER 6, 2011 1 SALT LAKE CITY, UTAH 2. PROCEEDINGS 3 4 THE COURT: Good morning, everybody. 5 ALL COUNSEL: Good morning, Your Honor. THE COURT: The jury, I think, is about ready, so 6 we'll get started. For your information, and I certainly am 7 8 not inviting you to extend your examination, but I think the jury can stay until 2 or 2:15, as you all know. 9 10 (Jury brought into the courtroom.) 11 THE COURT: Good morning, remarkable people. Thanks for being on time. 12 13 Mr. Johnson. 14 Thank you very much, Your Honor. MR. JOHNSON: 15 CROSS EXAMINATION (Continued.) BY MR. JOHNSON: 16 Mr. Belfiore, good morning. 17 0. 18 Good morning. I'd like to return to where we left off yesterday, and 19 Ο. 20 I think you have a copy of Plaintiff's Exhibit 259 there. 21 Mr. Goldberg, if you could put that up, please. And I think we established, and I just wanted to 22 make sure that we have this on the record, that this is the 23 24 same Mr. Andrew Schulman here that we were talking about --25 you were talking about in March of 1996. And Mr. Schulman

- 1 was inquiring, back here in January of 1995, about
- 2 documentation for the NameSpace extensions, correct?
- 3 A. I think that Mr. Schulman was actually inquiring in
- 4 | early 1994, but, yes, I think it's the same person that I was
- 5 talking about.
- 6 Q. Okay. It's early 1995, isn't it, sir? You said '94.
- 7 A. I'm looking at the mail thread here and the place where
- 8 George Moore says that Schulman has asked him. He sent that
- 9 mail in December '94.
- 10 Q. Oh, I see. I see. You're absolutely right. So late
- 11 | 1994. So, it's also pretty clear, based upon your
- 12 communications with him in March of 1996, that Mr. Schulman
- 13 | was not provided any documentation on the NameSpace
- 14 extensions between December of 1994 and March of 1996, right?
- 15 A. I don't know whether he was or not. That's a
- 16 | conclusion you might draw.
- 17 | O. Well, if you take a look at Defendant's Exhibit 131-A,
- 18 | which I think you also have with you?
- 19 A. Yes.
- 20 MR. JOHNSON: If you could bring that up,
- 21 Mr. Goldberg.
- 22 | O. BY MR. JOHNSON: And drawing your attention to
- 23 Mr. Schulman's email to you, on the third page.
- 24 If we could bring that up, Mr. Goldberg.
- 25 A. Yes. I see that.

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He's writing to you and saying that Mr. Silverberg
1
     O.
 2
     apparently gave out your name and number or email address to
 3
     see if he could find some documentation on how to create
     NameSpace extensions, and he says, "Brad insisted to me that
 4
 5
     these had been documented, but I and others haven't been able
     to find any docs."
 6
 7
              Right?
           Yes. I see that.
 8
     Α.
           So, again, we can tell from Mr. Schulman's email that,
 9
10
     between the period of December, 1994, all the way up to
11
     March, 1996, he had not received any documentation on the
12
     NameSpace extensions, right?
13
           Yes. It says here he hadn't been able to find a doc.
     Α.
14
     O.
           Okay.
15
              If we could return briefly to Plaintiff's Exhibit
     259, Mr. Goldberg.
16
              And I'd like to draw your attention to Mr. Struss'
17
18
     email down there where he's trying to figure out how to
19
     respond to Mr. Schulman. And if we could just highlight.
20
     Just the paragraph that starts out my initial response is.
21
              If you could bring that up.
22
              So, Mr. Struss is proposing this response to
     Mr. Schulman, and he says, "Sorry, Andrew, you can't easily,
23
24
     since it's something supported only for a few system level
25
     components, fonts, printers, control panel, it would be a
```

neat general feature to expose at some point, but the way 1 2 that it works is not something that we can support moving forward beyond the initial release of Windows 95 or to 3 4 Windows NT, so we didn't want developers to create apps that 5 would inevitable -- " I assume he means inevitably -- "break in follow on releases." 6 7 Do you see that, sir? 8 Α. Yes. Now, of course, this is really not the truth to 9 Mr. Schulman, is it, this proposed response? 10 This is the truth. 11 Α. Because you had already decided that these API's were 12 13 in fact staying in Windows 95, and had already been ported to 14 Windows NT. Isn't that a fact, sir? 15 Α. No. Well, I don't think that's true. I think that the -- I think what Mr. Struss is saying is the truth, 16 17 certainly what he believed at that time. And the distinction 18 is that he's saying -- he's saying you can't his easily do 19 this because it is something supported only for a few system 20 level components, fonts, printers control panel. And I think 21 what he's referring there to is the use of NameSpace 22 extensions in a way where they are integrated into tree, as supposed to be being run rooted, which we talked about 23 24 earlier. 25 I believe when we shipped Windows 95, the Marvel --

the Marvel experience used the NameSpace extension in a way 1 2 that ran rooted, and we made -- we made that available on the B-list because we had a method for solving the reliability 3 4 problem. When it ran rooted, it was in a separate window and 5 thus encapsulated in a separate process, so it couldn't bring down the shell. I believe at the time Mr. Struss sent this, 6 he drew the analogy between this particular scenario, the 7 8 fonts, printers and control panel, where they are integrated into tree. 9 10 We did not have, and to my knowledge I think we 11 still don't have -- although I could be wrong about that -- a way to run tree-integrated sub-hierarchies in a separate 12 13 process so that they wouldn't create compatibility or 14 reliability issues. So I think what he's saying is 15 absolutely true. Mr. Belfiore, you will agree with me, and I think we 16 Ο. 17 established this yesterday, that, in fact, the decision had 18 been made to import -- to port the entire Chicago shell code 19 base to Windows NT back in September, 1994, correct? 20 I think we -- I think so. Yes. 21 Okay. Let's go back to Plaintiff's -- I guess this was 22 actually -- I'm sorry -- Defendant's Exhibit 131-A. This 23 response you made to Mr. Schulman was actually something you 24 cut and pasted from a -- from another letter, correct? 25 I -- that's a reasonable assumption to make, although I

don't remember doing that. 1 Let me show you what has been marked Plaintiff's 2 Exhibit 603. This is Plaintiff's Exhibit 603. 3 4 And, Your Honor, I understand there is no objection to this exhibit --5 6 THE COURT: Okay. MR. JOHNSON: That I am showing to the witness. 7 8 THE COURT: Thank you. MR. HOLLEY: Your Honor, the only point I would make 9 is that there is a hyperlink in this document to a word file 10 11 called Extending the Shell's NameSpace which is not part of 12 this exhibit, but as to the letter itself, I have no 13 objection. 14 THE COURT: Thank you. 15 Ο. BY MR. JOHNSON: Mr. Belfiore, you would agree, sir, that this is the letter that you cut and pasted into your 16 17 response to Mr. Schulman, right? Without reading it entirely, I wouldn't disagree. 18 19 certainly does look like it. 20 Now, the documentation that you referred to, to Ο. Mr. Schulman, that was coming --21 22 Actually, sorry, there is one difference in the text, 23 so what I included in my email is not exactly the same. So, 24 they are substantially similar, but it's clearly not just a 25 cut and paste.

- 1 Q. Okay. Thank you. The documentation that you referred
- 2 to in your response to Mr. Schulman and that's indicated in
- 3 | this letter to ISV's was not actually ready in March of 1996,
- 4 correct?
- 5 A. Well, I referred to a preliminary doc that we had been
- 6 giving to people, so that was ready. I'm not sure what you
- 7 | mean by the documentation that you referred to.
- 8 Q. Well, I'm referring specifically to the hyperlink that
- 9 Mr. Holley just referred to at the top of the page. It says
- 10 Download Extending the Shell's NameSpace.
- 11 A. I see that.
- 12 | Q. That was not ready in March of 1996, correct?
- 13 A. In March of 1996, I referred in my email to a document
- 14 that we had been giving out to ISV's who had been asking for
- 15 | it. I don't know whether the document I referred to is the
- 16 | same document as that or not, but what I referred to is a
- 17 document that would enable ISV's to begin work on creating a
- 18 | NameSpace extension. So, documentation was ready. You're
- 19 saying "the documentation." I don't know what "the
- 20 | documentation means.
- 21 Q. Let me show you, sir. This is Plaintiff's Exhibit 604,
- 22 and which is the -- which is the link to extending the
- 23 | shell's NameSpace document. I'd like you to turn first to
- 24 | the last page in this document under the heading Built-in
- 25 Document Properties. Second to the last page. I'm sorry,

- 1 Mr. Belfiore.
- 2 A. Okay. Yeah.
- 3 Q. And do you see that the author of this document is a
- 4 Michael Schram?
- 5 A. I see that, yes.
- 6 Q. And do you know who Mr. Schram is?
- 7 A. No.
- 8 | Q. And under the heading Document Statistics, do you see
- 9 that the creation date is April 23, 1996?
- 10 A. Yes.
- 11 | Q. Okay. so the full documentation with respect to the
- 12 NameSpace extensions was not available prior to April of
- 13 | 1996. You would agree with that, wouldn't you?
- 14 A. Well, you changed your question. This document, as
- 15 you're saying, handing to me, says it doesn't have a creation
- 16 date until April of 1996, but clearly there was a document
- 17 | that had been available before that which I referred to in my
- 18 | mail. I don't know -- I don't know which document was which.
- 19 I don't know the circumstances under which this particular
- 20 | Word document was created, but documentation had been created
- 21 and was available before that date.
- 22 | O. Yeah. And that slim doc that you were talking about,
- 23 do you know what that is? Is that just a header file?
- 24 | A. I doubt that's true, no. I think -- I don't know what
- 25 | it is, but it was documentation that was sufficient for

people to begin doing work creating NameSpace extensions, 1 although, as I described earlier, it hadn't yet contained the 2 full amount of work that would include examples and complete 3 API documentation. 4 5 Okay. Turning back to the second page in Plaintiff's 6 Exhibit 603 -- I'm sorry. 604. Excuse me -- under the heading Non-rooted and Rooted Explorer. Do you see that, 7 sir? 8 9 Α. Yes. And it starts off and states, "Your NameSpace extension 10 11 can be implemented in either of two ways and there is no set criteria for determining which to use; rather, it depends 12 13 only on your valuation of which is more logical and better suited to your particular application." 14 15 And you would agree with that, right, sir? ISV's were allowed to do either rooted or non-rooted explorers with 16 17 the NameSpace extensions, correct? 18 Actually, I would not agree with that. You -- you --19 you are drawing a conclusion that's different than what I 20 would draw from this. I would personally, as I have said earlier, and as I wrote in the email, I think -- I think 21 22 there is a good criteria for determining which to use, which we have talked about a lot here already. 23 24 If you have a significant document management or

email kind of thing and there is a lot of code and there is a

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- 1 | risk that you're worried about that you might crash and bring
- 2 down other shell extensions, or if you are concerned about
- 3 other shell extensions bringing you down, then I would
- 4 | recommend not running as part of the tree or implement your
- 5 own being application. So, I --
- 6 Q. Now -- I'm sorry. Go ahead.
- 7 A. So I don't agree with this paragraph.
- 8 | Q. All right. But this paragraph was the full
- 9 documentation of the NameSpace extensions being provided by
- 10 | Microsoft, correct?
- 11 A. It's in this document, yes.
- 12 Q. So this is Microsoft's advice to ISV's concerning the
- 13 use of NameSpace extensions, right?
- 14 A. I'm sure there are many documents that Microsoft gave
- 15 to ISV's which probably included conflicting advice. We saw
- 16 | a document which was a PowerPoint def that I presented that
- 17 | gave different advice. We saw an email that I sent that gave
- 18 different advice. Here is a document that was written by a
- 19 document author, and it says something different. You asked
- 20 me if I agreed, and I said I don't.
- 21 | Q. Mr. Belfiore, you agree, don't you, that Microsoft was
- 22 | telling ISV's that your NameSpace extension can be
- 23 | implemented in either of two ways and that there is no set
- 24 | criteria for determining which to use. Correct?
- 25 A. The document does say that.

And you would agree that, when Microsoft published the 1 O. NameSpace -- NameSpace extensions API's, it allowed ISV's to 2 implement their extensions both rooted and non-rooted, 3 4 correct? I believe that's true. Yes. 5 And if you'll turn to the page 3 of Exhibit 604, 6 please, going along in the same section on non-rooted and 7 8 rooted explorers --Can we bring up the last paragraph in that section. 10 "As noted earlier, whether you choose to implement 11 your extensions as rooted or non-rooted is largely 12 situational. There is no hard and fast rule." 13 So, again, Mr. Belfiore, Microsoft is telling ISV's there is no hard and fast rule, it is perfectly permissible 14 15 to engage in either a rooted or non-rooted extension using 16 the NameSpace extensions, right? 17 THE COURT: There is no objection, but please watch 18 out. Don't argue with the witness by your tone of voice. 19 Elicit testimony. THE WITNESS: I think you're greatly exaggerating 20 the actual situation. I think, when Microsoft communicates 21 22 with ISV's, there are many, many, many forms of communication. I don't know the actual source of this 23 document. I don't know what date it was created. I don't 24 know who saw it. It is true that you found a document which 25

says this. I think this author was a little bit lazy. I 1 2 told you my opinion. I showed you a PowerPoint def that I presented. 3 showed you an email that I sent. I think there's a lot of 4 5 documentation that shows that there are other factors, and this author who wrote there is no hard and fast rule, that's 6 technically accurate, but there is an important consideration 7 that we talked about at length here already. 8 Okay. But I just want to make it clear that this 9 is the official -- what we are looking at here, this document 10 is the official documentation from Microsoft with respect to 11 extending the shell's NameSpace, correct? 12 13 I don't know. This document has no header. I don't Α. know if it's part of a book. I don't know what date it was 14 15 created. It certainly -- it certainly looks like an official document, but without knowing the source or the date or the 16 timing, I don't know. 17 I'm sorry, Mr. Belfiore. I thought we had already 18 established that this document was created in April of 1996. 19 20 Do you remember the next to the last page? We established that the Word doc, the computer file 21 22 that got printed out was created in April, 1996. Okay. Thank you, sir. And, again, this was the 23 O. 24 download from the letter to ISV's that you were referencing

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to Mr. Schulman, right?

- 1 A. I don't know.
- Q. Now, I think we already established this, but if you
- 3 | did a non-rooted extension, it would run in the explorer's
- 4 process, correct?
- 5 A. Yes.
- 6 Q. Now I'd like to turn back to that Plaintiff's Exhibit
- 7 | 603, please, which is the letter to ISV's. And looking down
- 8 in the paragraph that is headed in the first page, Solution
- 9 To The Current Limitations. And it speaks about, in the
- 10 | first two sentences there, a current plan to separate the
- 11 desktop/taskbar process from the rest of the explorer
- 12 extensions. Do you see that, sir?
- 13 A. Yes.
- 14 Q. I take it, at this point, that hadn't been implemented
- 15 yet, then?
- 16 A. That's probably true, although I don't know what the
- 17 | timeline -- I don't know what date is the source of the
- 18 | version you have.
- 19 Q. So, do you know whether or not that -- that tweak, when
- 20 | it was actually implemented?
- 21 A. I don't know when it was implemented, although I'm
- 22 | fairly certain -- I'm not sure. I have a strong belief that
- 23 it happened after the Win 95 release and in a later service
- 24 | release, but I'm not certain of that fact.
- 25 Q. And, in looking at the first sentence there, it talks

- 1 about this -- this little -- this change to being a
- 2 rearchitecture of the processes slightly. Do you see that
- 3 sir?
- 4 A. Yes.
- 5 | Q. So, you would agree this was a slight rearchitecting of
- 6 | the processes, correct?
- 7 A. I would agree the change in processing ended up not
- 8 being that different, but that doesn't imply that it wasn't a
- 9 lot of work.
- 10 | Q. Well, the ability to do that was simply made possible
- 11 because you had more memory on machines right now, right?
- 12 A. I would say that's a factor, but you had to do a bunch
- 13 of work, and you'd have to test it.
- 14 Q. Sure. Of course. But I think you testified that the
- 15 reason they weren't in separate processes before was because,
- 16 | in Windows 95, you were shooting for this 4 megabyte memory
- 17 target, right?
- 18 A. The way I characterized it is that, when we designed
- 19 the shell and did our first work on Windows 95, we had a
- 20 | very, very important goal to run really well on a 4 megabyte
- 21 | machine. And as time went by, you know, getting closer to
- 22 the date Windows 95 shipped and then to the dates that we did
- 23 service packs, the capabilities of PC's in general improved
- 24 | so that, that very strong focus on 4 megabytes declined, so,
- 25 yes, generally.

- 1 Q. Right. It gave you the ability to do this without
- 2 | having a problem with memory limitations, right?
- 3 A. Yes.
- 4 Q. But this slight change referenced in this letter to
- 5 | ISV's didn't involve any rearchitecting of the NameSpace
- 6 extensions, correct?
- 7 A. I don't know.
- 8 Q. Well, again, you would agree that Mr. Nakajima would
- 9 know?
- 10 A. Mr. Nakajima would know, yes.
- 11 | Q. And, just looking at this Exhibit 604 -- and I know
- 12 this is much too long for you to read today -- but are you
- aware of whether that slight change was even referenced in
- 14 | the documentation of extending the shell's NameSpace?
- 15 A. I don't know.
- 16 Q. Let me show you what's been marked Plaintiff's Exhibit
- 17 | 355. This is the --
- Can we bring that up, 355?
- MR. GOLDBERG: 355?
- 20 MR. JOHNSON: Yes. I believe so. Yes, 355.
- 21 Q. BY MR. JOHNSON: This is the Microsoft System Journal
- 22 article on extending the Windows Explorer with NameSpace
- 23 extensions in July 1996. Are you familiar with this
- 24 | publication of documentation related to the NameSpace
- 25 extensions?

- 1 A. Yes.
- 2 | Q. And, again, are you aware whether or not this slight
- 3 | change in processes is even mentioned in this entire article
- 4 on extending the Windows Explorer with NameSpace extensions?
- 5 A. I haven't read this article, so I don't know whether
- 6 it's mentioned or not.
- 7 Q. I'd like to return just for a few moments to the B-list
- 8 | question again.
- 9 MR. JOHNSON: Your Honor, I would like to read to
- 10 the jury an interrogatory and interrogatory response from
- 11 Microsoft.
- 12 THE COURT: Sure.
- 13 And what that is, is -- obviously depos -- but there
- 14 | is, in a civil case, as you -- excuse me -- in a civil case,
- 15 as you learned, there are all kind of pretrial procedures
- 16 | known as discovery. Depositions are obviously one. Another
- 17 kind of question is a written question given by one side to
- 18 | the other that's called an interrogatory. And the answer to
- 19 the interrogatory is certainly usually admissible into
- 20 | evidence, so of course you can read it.
- 21 MR. HOLLEY: Your Honor, to the extent that Novell
- 22 is asking the jury to draw some inference about whether
- 23 something was kept during the ten-year period Microsoft had
- 24 | no obligation to maintain documents, I object to this.
- 25 THE COURT: And I suspect we will hear a lot of

1 argument about missing documents. But go ahead, let me hear 2 the question. MR. JOHNSON: Sure, Your Honor. And, Your Honor, I 3 4 might add that you ordered this answer on a motion to compel, 5 so... 6 THE COURT: Well --This is Interrogatory Number 2, and I'm just going read 7 it -- 22, I'm sorry, Interrogatory Number 22 propounded to 8 Microsoft in this case. 9 10 "Please set forth the factual basis for and identify 11 all documents concerning each and every instance, from 12 October, 1994, to July, 1996 in which Microsoft provided to 13 any ISV documentation for B-list NameSpace API's, the dates you distributed such documentation, the documentation that 14 15 you provided, your reasons on an ISV-by-ISV basis for providing B-list NameSpace API's, the identity of ISV's to 16 17 which you provided the documentation for the B-list NameSpace 18 API's and the dates on which you provided such documentation 19 on an ISV-by-ISV basis." 20 "In your answer, please identify the Bates numbers, 21 if any, of the documents responsive to this interrogatory." And just so you know, that Bates number references 22 23 those little numbers we keep referring to that get stamped on the documents when parties produce them. 24 25 And Microsoft's response is: "Microsoft

- incorporates the objections to this interrogatory contained 1 in Microsoft's responses and objections to Novell's second 2 set of interrogatories. Microsoft has not located any 3 4 documents in response to this interrogatory other than those of which Novell is already aware, all of which have been used 5 as Deposition Exhibits in this action or have been identified 6 in court filings or other papers exchanged between the 7 8 parties."
 - Now, Mr. Belfiore, in your preparation to testify in this case, have you seen a single document that would identify a single ISV who allegedly received any B-list documentation for any of the NameSpace extension API's prior to March of 1996?
- 14 A. I don't remember the time frame, but I have seen
 15 documents that refer to ISV's that were building NameSpace
 16 extensions.
- 17 | Q. I'd like to get an answer to my question.
- 18 | A. I can't --
- Q. Have you seen a single document that would identify a single ISV who allegedly received any B-list documentation
- 21 for any of the NameSpace extension API's prior to March of
- 22 1996?

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- 23 A. I don't know. I don't know what dates they received
- 24 the documents or what dates the -- I don't know.
- 25 | Q. And, sir, isn't it a fact that you cannot give me one

real world example of Microsoft making this documentation 1 2 available to an ISV prior to March of 1996, correct? I know that other companies were creating NameSpace 3 Α. extensions. I believe it was prior to March of 1996. I 4 5 don't -- I don't recall the dates. It's a very long time 6 ago, and I don't have any paperwork in front of me to be very precise about the days. I know other companies were doing 7 this. 8 I'd like to refer you to your deposition in this case 9 on page 178, lines 8 through 10. Do you recall having the 10 11 following question, and your answer: "Question: Okay. And what were the real world 12 13 examples that you're thinking of. 14 Answer: I don't remember." 15 And did you give that answer to that question at your deposition, sir? 16 17 I probably did, yes. Α. 18 So, isn't it a fact, sir, that you cannot give me one 19 real world example of Microsoft making this documentation 20 available to any ISV prior to March of 1996? 21 As I said, and I'll say it again, I know there were 22 companies that were creating these kinds of things. I don't know what dates they were doing it, but today -- at the time, 23 I couldn't think of examples. Today I can think of examples. 24 25 Semantic was a company that was doing it, for example. Stac

- 1 | was a company that was doing it, for example.
- 2 Q. But, again, you can't tell us or show us any document
- 3 | of any documentation provided to any of those ISV's you just
- 4 | mentioned prior to March of 1996, correct?
- 5 A. Not. No. I'm sitting here. No, I can't do that right
- 6 now, no.
- 7 | Q. And you haven't seen any documentation of that type in
- 8 preparation for this case, right?
- 9 THE COURT: He doesn't know, Mr. Johnson. He
- 10 doesn't know the date.
- 11 | Q. BY MR. JOHNSON: And in fact, sir, you were not
- 12 responsible at all in gathering any alleged requests from any
- 13 | ISV's for this documentation, correct?
- 14 A. My typical job responsibilities weren't sort of front
- 15 | line support for ISV's. I wasn't the guy who went out on the
- 16 | road and met with people except in relatively exceptional
- 17 cases when we had -- when we were going to go give the first
- 18 | pitch to ISV's about the new user interface, my primary job
- 19 | focus was internal, working with engineers and getting it all
- 20 designed, so I did interact with them, but it wasn't my job
- 21 to go out and to get people documentation and to support them
- 22 in their development work.
- 23 Q. So the answer to my question was yes?
- 24 A. Can you ask your question again?
- 25 | Q. Sure. And, in fact, you were not responsible at all in

gathering any alleged requests from any ISV's for 1 2 documentation on the NameSpace extensions, correct? I was not responsible for that. 3 Α. 4 MR. JOHNSON: Pass the witness, Your Honor. 5 THE COURT: Mr. Holley. 6 MR. HOLLEY: Thank you, Your Honor. REDIRECT EXAMINATION 7 BY MR. HOLLEY: 8 Mr. Belfiore, Mr. Johnson represented to you that 9 PX-604, the document entitled Extending the Shell's 10 11 NameSpace, was the document that was hyperlinked to the 12 letter to ISV's. Assuming that that is correct, did the 13 letter that enclosed the document say anything about the robustness issues that you described in your testimony? 14 15 Α. I'm sorry. Could you piece that question -- I was trying to parse what you were asking, which documents and 16 which letter. 17 18 Sure. So Mr. Johnson represented to you, and I have no 19 reason to doubt that what he's saying is true, that PX-604 is 20 the Word document that one would download if you clicked the hyperlink in PX-603. 21 22 Α. Okay. And if that is true, does the letter that enclosed that 23 24 documentation say anything about robustness issues presented 25 by the NameSpace extension API's?

1 Α. Yes. 2. What does it say? Well, I'd have to read it to find all -- any or all of 3 4 those, but just briefly the one I can see right off the top of my head is a -- in the number 3, Run As Part Of The 5 NameSpace. "If your application absolutely cannot run 6 rooted, you are willing to risk being taken down at any time 7 by another application, and you are willing to be extra 8 careful in testing your application to make sure you are not 9 10 going to take anyone else down, then go ahead and run as part 11 of the NameSpace." 12 And directing your attention to the first page of the Ο. letter that enclosed the documentation and the first 13 paragraph under the heading Limitations With The Current 14 15 Implementation, what, if anything, does that say about 16 robustness issues with the NameSpace extension API's? 17 The first paragraph describes the current implementation of the Windows 95 shell, where all of the 18 19 applications of the shell run in the same process. 20 goes onto explain this, that is the desktop, which includes the taskbar, my computer, network neighborhood, my briefcase, 21 22 the recycle bin, and any other instances of the explorer that are launched are run in a single process. 23 24 What this means is that if any of the above 25 applications fail, they will bring down the entire shell,

- 1 including all of the shell extensions and the desktop.
- 2 Q. Now, Mr. Belfiore, directing your attention to the last
- 3 two pages of Plaintiff's Exhibit 604, the documentation,
- 4 | under Document Statistics, under Total Edit Time, it says
- 5 | that this 55-page document was edited for two minutes. What,
- 6 | if any, implication do you draw from that?
- 7 A. That the Word --
- 8 THE COURT: I think you draw inferences, don't you?
- 9 MR. HOLLEY: That's a fair point, Your Honor.
- 10 | Q. What inference do you draw from that?
- 11 A. That the -- now reading this, this was a document
- 12 | called Name Doc.Doc. And it is a Word document. There is no
- 13 | way someone wrote this documentation in two minutes. It's
- 14 | 50-plus pages and technical. That must mean that there
- 15 | was -- the content was created elsewhere and it was pasted
- 16 into a Word document and saved, or the Word document was
- 17 generated in an automated way from a document management
- 18 system.
- 19 Q. Now, Mr. Belfiore, do you still have up in front of you
- 20 | Plaintiff's Exhibit 105 that Mr. Johnson showed you on cross
- 21 | examination? It's an email from David Cole to Brad
- 22 | Silverberg, Brad Struss, yourself and George Moore. Now,
- 23 Mr. -- do you recall that Mr. Johnson --
- 24 A. Hang on. Hang on. Let me --
- 25 Q. Sure. Sure. Sorry.

Sorry. I know you want to go quickly. 1 Α. 2 THE COURT: It's probably up on the screen. THE WITNESS: Okay. Here it is. All right. 3 4 Ο. BY MR. JOHNSON: Now, Mr. Johnson directed your 5 attention to the paragraph that said, "They were very happy about us deciding to document the shell extensions." 6 then he showed you the sentence, "since they just acquired a 7 document management system -- I forget from who -- I assume 8 they will want to plug that in, plus WPMail." 9 10 Now, what, if any, comparison can you make between a 11 document management system and an email client on the one 12 hand, and a word processor and a spreadsheet on the other 13 hand in terms of their use of the NameSpace extension API's? I would say, as I already explained, and as I discussed 14 15 explicitly in the PowerPoint presentation I made, it might 16 make sense -- in fact, it could make sense really for a 17 word -- for a document management system because it is a container of icons, just like a hard drive is, or for an 18 19 email client, because it's a tree of folders. They are all 20 containers. They contain email messages. Those make sense to be considered to be done as as NameSpace extension. 21 22 A word processor is not one of those things, and as I talked about earlier, I don't think it makes sense, and I 23 24 think it would be a bad idea to try to put a word processor 25 in a system for navigating folders.

```
Now, Mr. Johnson -- let's look at PX-113, which is the
1
    O.
 2
     slide presentation that you gave at the professional
    developers conference that Mr. Johnson showed you on cross.
 3
 4
    And, in particular, I'd like you to look at the second to the
 5
     last page.
 6
              Mr. Goldberg, can you put that up. It's PX-113,
              It's the second to the last page. And it's entitled
 7
    please.
 8
    Ten Keys For Making a Great Windows Chicago Application UI.
              And Mr. Johnson asked you to look at number 4, which
 9
     says, "Use the common dialog, or comdlg file open or recreate
10
     its NameSpace accurately, including network browsing and
11
12
     links."
13
              Was it necessary to use the NameSpace extension
14
    API's for an ISV to recreate the Windows NameSpace
15
    accurately, including network browsing and links?
16
    Α.
           No.
17
          How could they do that without the NameSpace extension
    Ο.
18
    API's?
19
           Well, the -- there's a -- there's a minor subtlety
20
    here. They -- the easiest way to do that would have been to
    use our tree control and then call our IShellFolder API to
21
    ask it the question, "Hey, Shell, what icon and text should I
22
    put first in the tree?" And Shell will answer, "Desktop."
23
24
    And then, when the user clicks -- as the user clicks their
25
    way through -- let's say the user clicks on network
```

neighborhood, your application would ask the shell, by asking 1 2 IShellFolder, "Hey, IShellFolder what are the computers inside network neighborhood?" The Shell will say, you know, 3 4 "Harry's desktop PC and Susan's desktop PC." To get an 5 answer to the question you can fill the list. The subtlety is that when, that IShellFolder 6 interface appears as part of the NameSpace extensions, but 7 8 only for the purpose of someone to answer the question, not for the purpose of someone being able to ask it. So, when 9 10 you phrased the question, is this part of the NameSpace 11 extension? If you found a document, that document had the 12 NameSpace extension, you would see IShellFolder appear in 13 that document. But that's a very different usage of it than 14 in the scenario where an application is trying to do what I'm 15 describing in number 4, which is to recreate the shell 16 NameSpace. 17 And, again, the distinction is, it was always 18 available and easy to use as a means of asking the shell, 19 "What should I display next?" And then the debate was about 20 whether it should be available for an application to give answers to the shell. 21 I just want to be clear about this. Post October 3, 22 1994, when Mr. Gates decided to withdraw support for the 23 24 NameSpace extension API's, could ISV's still use IShellFolder

to ask the questions about what was in the shell NameSpace?

25

- 1 A. Yes. There was never any debate or doubt or lack of
- 2 | ability for ISV's to call IShellFolder to ask the question
- 3 and build the NameSpace -- build the tree.
- 4 | Q. Now, do you have up in front of you, Mr. Belfiore,
- 5 | Plaintiff's Exhibit 136? This is an email that you sent on
- 6 | February 2, 1994, to Mr. Silverberg, Mr. Cole and Mr. Ludwig.
- 7 A. Hang on. Hang on. Do you have that in front of you
- 8 | sir.
- 9 A. I do now, yes.
- 10 Q. Now, Mr. Johnson showed you this document on cross
- 11 examination, and I -- I would like to direct your attention
- 12 to the heading entitled Remaining Concerns in which you refer
- 13 to something called DNA API. And you say, in the second
- 14 | paragraph under that. "DNA really had better be a subset, at
- 15 | least functionally, and I have alerted Darrel and BobMu of
- 16 | this." Now who are those two people?
- 17 A. That would be Darrel Ruben and Bob Muglia.
- 18 | Q. "But remain skeptical that will it will really happen.
- 19 | I'm afraid someone will start screaming that we can't publish
- 20 | IShellFolder because DNA is on the way..."
- 21 What does that mean?
- 22 A. Until I saw this yesterday, I had completely forgotten
- 23 | about this DNA initiative that had happened at Microsoft. As
- 24 | I recall, DNA was an attempt to create a database like API,
- 25 where Microsoft would implement an API that a software

developer could use to call and ask questions about what's 1 2 inside things. It was -- it was a fancy. It was -- the vision was very fancy and far-reaching, and I think I was --3 4 as I said, I was skeptical that it would really happen. 5 fact, it didn't happen. It was a rocket sciencey project. It was too hard. 6 And it had a similar characteristic in that -- to 7 IShellFolder, where an application would say, "Hey, I want 8 to -- I want to build a tree of containment. So, what's at 9 10 the root?" 11 "Oh, desktop." 12 "What's inside the desktop?" 13 "These things." What I'm saying here is that if there's a group at 14 15 Microsoft that expects to define an API and wants to tell software developers that it's the main API, then if it's very 16 17 different than our IShellFolder API, then we will get in a 18 big debate about whether we can publish ours or not because 19 if we have one that's coming in the future that we think is 20 more important but is different, then some people at Microsoft will say, "Well, don't publish yours because in the 21 22 future I'll have to make mine compatible." 23 And so, what I was saying here is, if they are 24 making one, and if it's really going to ship, and if it's not 25 compatible, I can anticipate that someone will say to us,

- 1 "Don't publish yours." And it was important that ours got
- 2 published because that's how you build the tree.
- 3 | Q. Did the debate that you anticipated actually happen?
- 4 A. I don't remember that it did, actually.
- 5 | Q. Now, Mr. Johnson showed you, on cross examination, a
- 6 document you wrote called How To Be A Great App In The
- 7 | Chicago Shell. That's Plaintiff's Exhibit 529. And tell me
- 8 | when you have found that in your stack of things up there.
- 9 A. Got it.
- 10 Q. So, Mr. Johnson directed you to two parts of this, and
- 11 I would like to talk about both of them. First he showed you
- 12 paragraph number 5, where you say. "Use the common
- 13 dialogues, especially file open/save as. " And can you tell
- 14 | us why it was that you were strongly recommending in all
- 15 | capital letters that, in particular, ISV's use the file, the
- 16 | common file open dialogue provided by Windows 95?
- 17 A. Well, there are a number of reasons. One, taking and
- 18 end-user point of view, as I said earlier, I really wanted
- 19 | the users of Windows PC's to have a very friendly and
- 20 consistent experience from application-to-application. And
- 21 in the picture I showed the common file open dialogue
- 22 performs a lot of software work to give people a
- 23 | full-featured and easy to use experience and makes you not
- 24 | have do that map network drive thing so you can find files on
- 25 | the network. It shows you -- let's you make copies of files,

so a common scenario when creating Word documents is, you have a version you have already started, you want to open a new one. You can make a copy of it right there and then open your new one.

It does a lot of things. And we had already done the work in a single Package that was very easy for ISV's to use. And for most ISV's, that amount of work would be too much. You consider, you know, there are large companies that write applications, and there are small companies and even individuals. For an individual, that would be way too much work. It's much more prudent for them to use the work that we already had. And so, I felt that was an important point of consistency and in giving users a good experience. It's a characteristic of what made Windows 95 easy to use, so it was really important that people do that well.

16 Q. Now --

- 17 A. People being ISV's, sorry.
- Q. Sorry. I didn't mean to interrupt. Now, you go on to say, "If you cannot use the common dialogue open file, open save as dialogue, be sure your open save as dialogue supports the following features for consistency with the shell and apps/applets."

And I'd like to focus particularly on the first bullet which is your advice that if you can't use the Windows 95 common file open dialogue, you should have a NameSpace

```
heirarchy that's the same as the shell. Desktop is the root
1
 2
     followed by everything on the desktop, my computer, my
     network, etc.
 3
 4
              Mr. Belfiore, did ISV's need the NameSpace extension
 5
     API's, understanding your comment about IShellFolder, but did
     they need if the NameSpace extension API's to do what you
 6
     were recommending here in the first bullet point?
 7
     Α.
 8
           No.
           And not to belabor the point, but what would they do
 9
     instead, instead of using the NameSpace extension API's?
10
11
     Α.
           They would take our tree control and easily put it into
     a dialog box and then populate the tree control by calling
12
13
     IShellFolder and asking the question, "What's the first
14
     item?"
15
              The shell will say, "Desktop."
16
              "What's the second item?"
17
              The shell will give an answer. It's very
18
     straightforward.
19
     Ο.
           Now, Mr. Johnson also showed you point number 12, which
20
     starts on -- well, they are not numbered internally, but it
     starts on the page beginning 7130 and carries on to the next
21
     page. And I'm interested, in particular, in the statements
22
     on the top of the last page of the document which says, "If
23
24
     you have a hierarchical containment NameSpace that contains
25
     specific non-ordered objects, think about integrating into
```

the explorer as a, quote, special folder, close quote." 1 Were word processing applications, spreadsheet 2 applications and presentation graphics applications ones that 3 had a hierarchical containment NameSpace that contained 4 specific non-ordered objects? 5 6 Α. No. Now, Mr. Johnson asked you various questions about 7 Mr. Gates' email announcing his decision to withdraw support 8 for the NameSpace extensions and the reasons for that 9 decision. And I'd like to direct your attention, as 10 Mr. Johnson did, to Defendant's Exhibit 90, which is the 11 12 email that you sent the day after that Mr. Gates' email. And 13 what reason did you provide in your email to your team for why Mr. Gates had made the decision? 14 15 Α. As I wrote in the mail, that it would create additional work for what was then -- had then become the Ren team. 16 The 17 people from the Cairo shell team had merged into the Ren 18 team, and they had set out, at that time, with a goal to 19 create a different explorer. And their assumption was that 20 they would need to compatibly support what we had already 21 They wanted to ensure that it had really high reliability because they would put email and calendar and you 22 know, task, a whole bunch of things in this explorer, and 23 24 they wanted to simultaneously make it reliable and support 25 our NameSpace extensions, and that would be a significant

- 1 amount of work. And I explained that in the mail.
- 2 Q. Did you ever hear Mr. Gates or anyone else say that the
- 3 decision to withdraw support for the NameSpace extensions was
- 4 | motivated by a desire to advantage Microsoft Office in
- 5 relation to Lotus and WordPerfect?
- 6 MR. JOHNSON: Objection.
- 7 THE COURT: Overruled. Obviously, somebody else
- 8 | could have heard it, but the question is whether he ever
- 9 heard it.
- 10 A. I did not hear that.
- 11 | Q. Now, you were asked on cross examination about what you
- 12 were just talking about, the Ren team's goal of shipping a
- 13 replacement for the Windows Explorer and Windows 95 that
- 14 | would be a superset of that explorer. Did that ever
- 15 happen?
- 16 A. No, It didn't.
- 17 Q. And, directing your attention to Plaintiff's Exhibit
- 18 | 379, which I think you still have up there somewhere in that
- 19 | pile. It's entitled --
- 20 A. Yep. I've got it.
- 21 Q. Okay. So Mr. Johnson showed you this document on cross
- 22 | examination. Had you ever seen it before?
- 23 A. No.
- 24 | Q. And in the first paragraph it says -- on the front
- 25 cover under Summary, it says, "Office Explorer will superset

and replace the Chicago Explorer to become the single place 1 2 where users can find and manipulate all their information irrespective of its type, including all documents and files, 3 4 in addition to personal information such as appointments, task lists and mail." 5 Now, to your understanding, did the Microsoft Office 6 team ever create a replacement for Windows Explorer in 7 Windows, any version of Windows? 8 9 Α. No. 10 Mr. Belfiore, you were shown on cross examination 11 Defendant's Exhibit 84. Do you have that up in front of you? 12 It was an email from Mr. Struss to Mr. Gates. 13 Α. Yes. Dated November 12, 1994. And directing your attention 14 15 to the second page, which Mr. Johnson showed you under the heading Q and A -- excuse me. It says, Issues To Be Prepared 16 17 To Address. And it says, under number 1, "The NameSpace 18 extensions were initially pulled from Windows 95, and ISV's 19 were informed of this change. In general, they have been 20 okay with this." Mr. Belfiore, did any information ever come to your 21 22 attention that was inconsistent with this statement by Mr. Struss; namely, that, in general, ISV's were okay with 23 24 the withdrawal of support for the NameSpace extension API's? 25 Α. I never was involved in a conversation or felt, myself,

- 1 anything different than that.
- 2 Q. Now, Mr. Johnson also showed you Plaintiff's Exhibit
- 3 | 225 on cross examination, which is another email from
- 4 Mr. Struss, this time to Mr. Chase, Mr. Freedman and others.
- 5 Do you have that in front of you, sir?
- 6 A. I do.
- 7 | Q. And in the first sentence of Mr. Struss' email, he
- 8 | says, "Per PaulMa --" and that's Mr. Maritz's email address,
- 9 correct?
- 10 A. Yes.
- 11 | Q. "-- we are now in the process of proactively notifying
- 12 | ISV's about the NameSpace API changes (will not document
- 13 them, and they will go away/change). So far Stac, Lotus,
- 14 | WP -- meaning WordPerfect -- "Oracle, SCC appear to be okay
- 15 | with this."
- 16 Mr. Belfiore, did any information ever come to your
- 17 attention that was inconsistent with the statement that
- 18 Mr. Struss is making in this document?
- 19 A. No.
- 20 | O. Now, finally, Mr. Belfiore, do you have Defendant's
- 21 Exhibit 131-A in front of you? Mr. Johnson showed it to
- 22 you --
- 23 A. Yeah.
- 24 Q. -- so it should be there. I have another copy.
- 25 A. I recognize that. Okay. I just have to find it.

- 1 Q. Just to speed things along?
- 2 A. Okay.
- 3 Q. Let me give you another one.
- 4 A. Sorry.
- 5 | Q. Now, in your email to Mr. Schulman, you say, in the
- 6 second paragraph, "We have a preliminary doc that we've been
- 7 giving to people who ask for it."
- Do you have any doubt, Mr. Belfiore, that the
- 9 statement that you made to Mr. Schulman in March of 1996, was
- 10 | accurate; namely, that there was a preliminary document and
- 11 | that Microsoft had been providing it to people who asked for
- 12 it?
- 13 A. I'm sure that's true.
- MR. HOLLEY: Your Honor, I have no further
- 15 questions.
- 16 THE COURT: Any questions, Mr. Johnson?
- 17 MR. JOHNSON: I do have a couple, Your Honor.
- 18 RECROSS EXAMINATION
- 19 BY MR. JOHNSON:
- 20 | Q. If we could put up Plaintiff's Exhibit 105 again,
- 21 briefly.
- 22 And bring up that paragraph.
- 23 A. Could you tell me which one 105 is?
- 24 Q. Sure. It's the visit to WordPerfect by Microsoft that
- 25 you were copied on.

- 1 A. Okay. Got it.
- 2 | Q. Do you have it, sir?
- 3 | A. I do.
- 4 MR. JOHNSON: And if we could bring up the same
- 5 paragraph that Mr. Holley referred to, "they were very
- 6 | happy." Bring that up.
- 7 Q. BY MR. JOHNSON: Now, Mr. Belfiore, WordPerfect is not
- 8 | suggesting here at all that they would use the NameSpace
- 9 extensions to plug in their word processor, were they?
- 10 A. I don't know what they were suggesting.
- 11 Q. Well, you just read that email. Is there anything in
- 12 | that email that suggests that WordPerfect was thinking about
- 13 using the NameSpace extensions to plug in their word
- 14 processor?
- 15 A. No, There's not.
- 16 Q. And, in fact, what it actually says is they were going
- 17 | to use the NameSpace extensions to plug until their document
- 18 | management system, plug in WordPerfect mail and other parts
- 19 of WordPerfect Office, too, correct?
- 20 A. Yes.
- 21 Q. And those were all things that you had evangelized to
- 22 | ISV's that was an appropriate use of the NameSpace
- 23 extensions, correct?
- 24 A. Yes. As I have said many times, I think that email
- 25 | client and document management systems make sense to plug in

- 1 as part of the NameSpace. If you could return to Plaintiff's Exhibit 355. 2 MR. HOLLEY: Your Honor, I don't care, but this is 3 outside the scope of the redirect. I didn't ask Mr. Belfiore 4 about this. 5 6 THE COURT: Well, if you don't care, it makes it easy for me. Thank you. 7 Mr. Belfiore. 8 9 THE WITNESS: Hang on: Okay. BY MR. JOHNSON: So, this is documentation provided to 10 11 ISV's and the public at large with respect to extending the 12 Windows Explorer with NameSpace extensions, right? 13 Yes. It's an article about that. Α. And if you look at the second page under the figure 3, 14 15 look at the paragraph right under figure 3, this first one 16 there. 17 If you would bring that up. 18 And it says, "The implementation of the NameSpace 19 extension is basically the same for both kinds." 20 And you understand that to mean both rooted or non-rooted, correct? 21 Just -- that's a reasonable interpretation, although I
- 22
- need to look at it to see if that's actually what it says. 23
- 24 That's what he's referring to. Yes.
- 25 And, again, here's Microsoft, in an official Ο.

- 1 | publication to ISV's, saying, "Which method you use depends
- 2 on your extension and is a matter of style and common sense
- 3 as much as anything else."
- 4 Right, sir?
- 5 A. It does say that.
- 6 Q. Okay. So, again, in this official publication in the
- 7 | Microsoft Systems Journal, there is no mention in this
- 8 article about any robustness concerns about using non-rooted
- 9 extensions. Isn't that correct, sir?
- 10 A. There's a mention of common sense. And common sense
- 11 | implies things like performance and reliability. So, as you
- 12 | pointed out, no, there are literally no words, but it does
- 13 say common sense, and developers think about whether their
- 14 applications are going to crash or not.
- 15 | Q. Well, certainly you would agree with me there's no
- 16 | specific mention of robustness concerns at all --
- 17 A. In the two lines --
- 18 | Q. -- using non-rooted extensions?
- 19 A. Should I read the whole document now?
- 20 THE COURT: No. You have already testified that it
- 21 | doesn't, so you don't need to.
- 22 THE WITNESS: Okay.
- 23 Q. BY MR. JOHNSON: Now I'd like to return briefly to
- 24 | Plaintiff's Exhibit 604. And drawing your attention to page
- 25 | 30 of Plaintiff's Exhibit 604, you've talked a lot about

- 1 | IShellFolder and what you could do with it, right, sir?
- 2 A. Yes.
- 3 | O. And, in fact, IShellFolder was the API that allowed
- 4 | ISV's to use NameSpace extensions to create a custom
- 5 container. Correct?
- 6 A. No. Not as you say.
- 7 | Q. Looking down in the first paragraph there, it states,
- 8 | "As you install a new NameSpace directly within the heirarchy
- 9 of the system NameSpace, anything that exists in your
- 10 NameSpace is known only to you, so you are responsible for
- 11 | implementing everything you expect to see in it."
- Do you see that, sir?
- 13 A. I see it.
- 14 Q. So, IShellFolder was one of the API's that -- that
- 15 | ISV's needed to implement the NameSpace extensions?
- 16 A. They needed to implement a form of IShellFolder as a
- 17 | means of answering the question that the shell might ask or
- 18 | that another third-party ISV might ask in order to answer
- 19 what goes in the NameSpace, yes.
- 20 | Q. In fact, when Mr. Nakajima hid the NameSpace extension
- 21 | API's in response to Mr. Gates' decision, he made
- 22 | IShellFolder read only, so there could be no custom
- 23 | implementations, correct, sir?
- 24 A. I don't know how, technically, Satoshi responded to
- 25 | Bill's request, but I do know that IShellFolder was available

for ISV's to use to create the tree and replicate what we did 1 2. in our file open dialog. So I'm not sure what you're asking 3 me. I'm should go asking you, sir, isn't it a fact that, 4 Ο. based on Mr. Gates' decision, ISV's were no longer able to 5 create custom folders, custom implementations of 6 IShellFolder? 7 I can't say that I agree with you. You're asking me to 8 9 conclude that Satoshi did something technical that made that 10 impossible. I don't know whether he did or not. think he didn't, because ISV's in fact still were writing 11 12 software that plugged into the explorer, and we had that on 13 the B-list, so I actually think what you are saying is incorrect. To my knowledge, it was not disabled. It was not 14 15 made impossible, and it was certainly still used by many 16 ISV's who duplicated what we did in the common file open 17 dialog. 18 All right. Let's try it this way. You would agree 19 that Mr. Nakajima would know more about this subject than 20 you? 21 It depends on what you mean by "subject." Mr. Nakajima would know specifically, in the software code, how this was 22 23 implemented and whether he changed any code, but what I know is that IShellFolder was available for ISV's. They used it 24 25 frequently. They recreated our NameSpace in their own

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versions of file open dialogue, and it's my belief that they continued to use it to extend the NameSpace, and it wasn't explicitly disabled. Okay. Let me show you what has been marked Plaintiff's Ο. Exhibit 224. Drawing your attention to the first paragraph there, this is an email from Mr. Nakajima dated October 10, 1994. He states, "Based on the recent decision, we are hiding one of the shell extension mechanisms." And you would agree with me, sir, that this would have been Mr. Nakajima's response to Mr. Gates' decision? Α. Yes. And if we look down at his summary of what he was doing, you can see, can you not, sir, that IShellFolder and IEnumerate, IDlist, became read-only interfaces. only means no customized implementation, correct, sir? What I take this to mean, looking at what Mr. Nakajima Α. wrote, is that he marked some of these internal, so, as it says literally above, so we don't put them in the SDK header The SDK is the broad software development tool kit that goes out to ISV's and indicates our commitment to future That is the A-List. support for API's. He has marked these so they won't appear in that evangelized software development kit. They will still be available as B-list. They will still continue to work if they are called by software code, and what the bottom yellow

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highlight says, "read only means no customized
1
     implementation," that is, IShellFolder remains in the public
 2.
 3
     evangelized SDK for software developers to use to create
     their own versions of the file open dialog and recreate our
 4
    NameSpace, but that it is not evangelized in the public SDK
 5
    as a mechanism for answering the question, "What goes in the
 6
    tree next?"
 7
           So, when Mr. Nakajima says read only means no
 8
     customized implementation, you think the IShellFolder still
 9
10
    permitted customized implementation?
11
              MR. HOLLEY: Your Honor, asked and answered.
12
    Mr. Johnson is arguing with the witness.
                          That's true, but we will let him answer
13
              THE COURT:
14
                     I think we know what the answer is going to
     one more time.
15
    be.
16
              THE WITNESS: I think what Mr. Nakajima did here was
17
    make it not appear in the public SDK evangelized software
    development kit. He did not disable it from working.
18
19
     continued to work, and if a software developer knew how to do
20
     it, they could have used it, and they did.
           Well, once again, Mr. Nakajima would know better than
21
22
    you, correct?
23
              THE COURT: That's a different question.
24
              MR. JOHNSON:
                            It is.
25
              THE COURT: He knows what he knows. This is his
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1
     answer.
             Move on.
 2.
              THE WITNESS: Do you want me to answer?
              THE COURT:
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 4
              THE WITNESS: Okay.
 5
             MR. JOHNSON: Nothing further, Your Honor.
 6
              THE COURT: Thank you very much, Mr. Belfiore.
              Can we get the next witness and just continue
 7
    without taking a break, or should should we take a break?
 8
              MR. HOLLEY: Your Honor, Dean Hubbard is here, and
 9
    he's happy to get up on the witness stand.
10
11
              THE COURT: Is everybody else set to go? Let's keep
12
    going. That way we won't lose ten minutes.
13
                           ROBERT HUBBARD,
    the witness hereinbefore named, being first duly cautioned
14
15
    and sworn or affirmed to tell the truth, the whole truth, and
    nothing but the truth, was examined and testified as follows:
16
              THE CLERK: Please be seated.
17
18
              THE COURT: Mr. Jardine, as you know, there's a
19
    pending -- oh, no. No. That's a different person.
20
              MR. JARDINE: I think he's clear, Your Honor.
21
              THE COURT: He's clear. Thank you.
22
              MR. JARDINE: I would like to just hand to
    Mr. Taskier and the witness a set of the slides we are going
23
24
     to use.
25
              THE CLERK: Please state your full name and spell it
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- for the record. 1 2 THE WITNESS: Sure. It's Robert, R-o-b-e-r-t. 3 Glenn, G-l-e-n-n. Hubbard, H-u-b-b-a-r-d. 4 MR. JARDINE: And we have a set for the Court. 5 THE COURT: Thank you. 6 DIRECT EXAMINATION 7 BY MR. JARDINE: Good morning, Professor Hubbard. 8 0. Good morning. 9 Α. 10 Could you tell the jury where you reside? Ο. Yes. I live in New York, in Manhattan. 11 Α. 12 Would you describe your educational background. 13 Sure. I went to college at the University of Central Α. Florida in Orlando, where I got a BA and BS degree and then 14 15 went to graduate school at Harvard University in Cambridge, 16 Mass to study economics, where I got a master's degree in Ph.D. Economics. 17 18 And have you been involved in teaching? 19 Yes. At the beginning of my career, I started teaching 20 at Northwestern University in Evanston. Since 1988, except for some time in government, I have been in Columbia 21 22 University in New York. I have held visiting professorships
- 22 Offiversity in New York. I have here visiting professorships
- 23 at the University of Chicago and Harvard as well during that
- 24 time.
- 25 | Q. Have you prepared a slide that would summarize your

- 1 | work experience for the jury?
- 2 A. Yes, I have.
- 3 MR. JARDINE: If we could have slide 210, please.
- 4 | Q. BY MR. JARDINE: Is this a slide you prepared,
- 5 Professor Hubbard?
- 6 A. Yes.
- 7 | Q. And would you just identify or highlight the things on
- 8 | that slide that reflect the summaries of your work
- 9 experience.
- 10 A. Sure. Just to highlight, at present I'm a professor of
- 11 | economics and finance at Columbia Business School. I'm also
- 12 | the Dean of the school. I'm a professor of economics at the
- 13 | Faculty of Arts and Sciences at the university as well. I
- 14 | have also, while I have been teaching at Colombia, been
- 15 active as a scholar. I have written widely in a range of
- 16 | subjects, in industrial organization, corporate finance, tax
- 17 | policy, in macroeconomics and in monetary policy, and to
- 18 | facilitate my own teaching and because I actually think
- 19 | economics is fun, I printed three popular text books. One is
- 20 | freshman, Principles of Economics; one in money banking, How
- 21 The Financial System Works, and one in teaching students how
- 22 the macroeconomy works.
- 23 | Q. And have you also been involved in government service?
- 24 A. I have on two occasions. In the early '90's, from '91
- 25 | to '93, I ran the Office of tax policy inside the Treasury

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Department when President George H. W. Bush was in office. From 2001 to 2003, I was the chairman of the Council of Economic Advisors in the Whitehouse when George W. Bush was president. As part of that job, I also chaired the Economic Policy Committee for the OECD, which is the group of large industrial companies. In case the jury is not familiar, what is the -- what were your roles and responsibilities as the Chairman of the President's Council of Economic Advisors under the second President Bush? Well, the Council of Economic Advisors is wonderful institution. It's like a small consulting firm. You have one client, the President, that does what the President wanted. As the President's chief economic advisor, my assignments were principally about tax and budget, which were of great concern to President Bush; Asian economic situations; a variety of international finance issues. You remember, we had the 9/11 tragedy during that time, so managing federal aid in New York City as well. General economic topics were -- were my purview. I think you told the jury you're currently the Dean of the Columbia Graduate School of Business. Are you currently -- are you still doing economic policy in addition to your teaching and academic responsibilities?

- 1 A. Yes. In a couple of ways. I really enjoy writing
- 2 | about economic policy, so I have columns periodically in
- 3 | places like the Wall Street Journal, The New York Times and
- 4 | Washington Post, and I have a regular radio and television
- 5 | commentary to talk about economics. And I am currently the
- 6 | chief economic advisor to Governor Romney in his campaign for
- 7 | the presidency.
- 8 Q. In addition to the things you have described here, do
- 9 you also, from time to time, testify as an expert witness on
- 10 | economic matters?
- 11 A. I do.
- 12 | Q. And is your -- just so I understand -- there's a lot of
- 13 things. What would be your primary professional focus?
- 14 | Would it be the academic responsibilities you just described
- 15 or your work as an expert witness?
- 16 A. Certainly in my academic responsibilities, I am very
- 17 | active as a teacher and a scholar, and as the Dean of
- 18 | Colombia Business School, it's a very large institution, with
- 19 2,000 students and 600 staff all over the world. It's very
- 20 | much a full-time job.
- 21 Q. Have you been retained by Microsoft Corporation in this
- 22 | case to provide expert testimony?
- 23 A. Yes, I have.
- 24 | Q. And what hourly rate are you charging in this case?
- 25 A. \$1200 an hour.

- Q. What were you asked to do by Microsoft in -- as part of
- 2 | your retention in this case as an expert witness?
- 3 A. Well, really two things, and I prepared a slide on this
- 4 if it's helpful.
- 5 Q. Right.
- 6 MR. JARDINE: If we could have slide 211, please.
- 7 THE WITNESS: The court reporter is advising me to
- 8 slow down.
- 9 Q. BY MR. JARDINE: I'll try to help.
- 10 A. Okay. So, really two things --
- 11 THE COURT: And it's in your economic interest to do
- 12 | it.
- THE WITNESS: Exactly, Your Honor. Very well put.
- 14 | Very well put.
- 15 | Q. BY MR. JARDINE: Judge Motz will get an A in your
- 16 class.
- 17 A. He definitely will. Really just two things in the
- 18 assignment. Lots of details, but two big things. One is to
- 19 assess whether the plaintiff, whether Novell actually
- 20 | suffered damages. And in my case, as an economist, that's
- 21 going to be in terms of the lost value of the productivity
- 22 applications that it bought in this case -- that's
- 23 | WordPerfect and Quattro Pro -- or whether there were lost
- 24 | profits in that acquisition as a result of the alleged
- 25 | anticompetitive conduct by Microsoft. So that is my, if you

will, affirmative task.

I was also asked by Microsoft to review the damages analyses that were put forward by Dr. Warren-Boulton, whom I understand you have heard already, to opine on their accuracy and reliability from an economist's perspective. So those were the two tasks.

- Q. And I'm not sure this was clear but, in performing this responsibility, did you assume liability; that is, did you assume the allegation that Microsoft acted in an anticompetitive way?
- 11 A. I did. I am here as a damages witness. So it's not
 12 really for me to discuss liability. I take liability as
 13 given and really ask the question: If the jury were to find
 14 there's liability here, would there have been damages, and to
 15 what extent would those damages be to the plaintiff? That's
 16 really my task.
 - Q. And is that -- by assuming that, does that mean that you agree one way or the other with the proposition of liability?
- A. It does not. That's merely the task I have as this sort of witness, to take that as given and then opine on the damages.
- Q. Have you formed opinions with respect to the issues you've identified as part of your assignment?
- 25 A. Yes, I have.

And have you prepared a slide that summarizes those? 1 Q. 2 Α. Yes. If we could put up slide 212. 3 MR. JARDINE: BY MR. JARDINE: Using that slide, Professor Hubbard, 4 Ο. 5 would you describe generally the opinions you have reached in this case? 6 Yeah. Following the words of the slide, it's actually 7 a pretty simple notion. Bottom line, there is no damage to 8 Novell. Why is this? And it would be a story we talk about 9 10 this morning. But why is this? There are really other 11 market forces at play, other shifts in consumer preferences 12 that explain the decline in valuation, so the way to think 13 about that in terms of a damages analysis is that, even in the but-for world, so, even absent whatever anticompetitive 14 15 behavior was alleged for Microsoft, the value of these 16 assets -- "these assets" meaning WordPerfect and Quattro Pro 17 assets -- in 1996 would have been essentially the same as 18 what you observed when they were actually sold to Corel. 19 That is what it means to say no damages. And that's 20 what I will try to demonstrate to you this morning. 21 As a second piece of that, I would note that, if the Windows 95 products from Novell wouldn't have been released 22 until after October 95 in the but-for world, the opinions on 23 damages that you heard from Dr. Warren-Boulton would be 24 25 unrelated to that subject because he has no opinion in that

1 case.

- Q. We will get into these in more detail but, in this
- 3 case, and in general, economists like the phrase "in a
- 4 | but-for world," and I would just like to make sure that's as
- 5 | clear as we can make it to the jury. Would you explain,
- 6 again, what we mean by in a but-for world in this case and in
- 7 the testimony.
- 8 A. Sure. In the but-for world, you're putting aside the
- 9 considerations of alleged anticompetitive conduct here, what
- 10 | would have happened in the normal course of events, so that
- 11 | means we have to know what this industry was like, what
- 12 | trends were happening, how do consumers make decisions? All
- 13 of that is in the but-for world. Then we compare that world,
- 14 | which is a world we will have to construct, with the actual
- 15 world, the data that actually happened.
- 16 Q. And in a but-for world, do you assume, in this case,
- 17 | that Novell would have had access in its development of the
- 18 | Windows 95 products to the NameSpace extension API's?
- 19 A. That's correct. That would be my assignment, to design
- 20 a but-for world.
- 21 | Q. I would like to look at your second bullet point for a
- 22 | minute to make sure we're clear about that. Why did you make
- 23 an assumption about when Novell would have had its Windows 95
- 24 products available in the market but-for or even if it had
- 25 | had access to the NameSpace extension API's?

Well, the question is, was there a sufficient period of 1 Α. 2 time after the release of Windows? So, like Dr. Warren-Boulton, I looked at a specific period of time, 3 4 which gets me to October, 1995. 5 And did that -- I know when you wrote your original report, you had to rely on materials that were available 6 then. Have you considered Dr. Warren-Boulton's testimony in 7 this court? 8 Yes, I have. 9 Α. 10 Q. Okay. 11 Let me have slide 212.1 put up, please. 12 This is a quote taken from Dr. Warren-Boulton's 13 testimony on November 17, 2011 and I'll just read it and see 14 if this is what you have assumed. 15 He testified, "It depends on the assumption that Novell would have had its product in the market within a 16 17 sufficiently short time period so that there would not have 18 been a significant effect on its sales. It is my 19 understanding, from the testimony, which I totally rely on 20 the programmers, that we are talking about something in the order of the time frame August, September, October. It is my 21 22 understanding also from the testimony that the expectation was -- that that was their goal, was to get it out within 30 23 24 or 60 days, and that is my but-for world. But, you know, on

this, you know, I would defer to the prior testimony that has

25

1 been heard."

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So is that testimony, the 60 days, or October, what you have assumed for your analysis?

- A. Yes, sir, it is.
- were to determine that, even if Novell had had access to the
 NameSpace extension API's, it would not have been able to

And just to be clear on your last point, if the jury

- 8 release its Windows 95 products by October of '95, for
- 9 whatever reasons; for instance, such as the Ouattro Pro
- 10 element, what would be the effect of such a finding on the
- opinions Dr. Warren-Boulton provided here, in your economic
- 12 opinion?
- 13 A. Speaking as an economist, those views just wouldn't be 14 relevant to the proceeding anymore because they are
- 15 predicated on this but-for world.
- 16 Q. Now I would like to turn, if we could, to the bases for
- 17 the opinions that you are going to offer here. And, as you
- 18 undertake to prepare these opinions, from an economic
- 19 perspective, what do you look at to get context for
- 20 understanding?
- 21 A. Well, broadly speaking, one would start with the
- 22 | industry and the marketplace. What was going on here? What
- are the paradigm shifts going on and the kinds of products
- 24 | and platforms? Where did WordPerfect stand in that shift?
- 25 And then to look, as an economist, at how we would value

- 1 | those productivity assets in the context of those shifts.
- 2 | Q. And to give a focus of those shifts, have you prepared
- 3 | a chart showing the key transactions in this case about which
- 4 | you build a context?
- 5 A. Yes, I have.
- 6 MR. JARDINE: And if we could put up slide 213 next.
- 7 Q. BY MR. JARDINE: And would you explain to the jury what
- 8 | this slide shows.
- 9 A. Well, I think it's important, since -- going through
- 10 | some economic analysis to start out with some facts and
- 11 dates. So, what happened on March 24, 1994? We have the
- 12 announcement of an acquisition, so Novell wants to buy
- 13 | WordPerfect and Quattro Pro. And, at that time, this deal,
- 14 if you will, is worth just shy of 1.6 billion, 1.55 billion
- 15 dollars. In June, the acquisition is completed, but because
- 16 this was a stock deal and the Novell stock had declined in
- 17 value, the deal is valued at that time, again, data at this
- 18 point. The deal is now valued at a billion dollars.
- 19 October 30 of that year, Novell announces that it
- 20 | will sell the assets, WordPerfect and Quattro Pro, and then
- 21 | finally, January 31, of the succeeding -- January 31, 1996,
- 22 | Novell announces the sale of these assets to a specific
- 23 buyer, Corel, for about \$146 million. That's the sort of
- 24 timeline.
- 25 | Q. And that generally describes the history of the period

in which Novell owned the WordPerfect/Quattro Pro assets? 1 2. That's correct. 3 We've got a separate graphic. It's actually tilting a Ο. 4 little, but we have put up there a board that shows the 5 market's reaction to the announcement by Novell of the acquisition of WordPerfect and Quattro Pro. Would you 6 7 describe for the jury the market's reaction. Α. Sure. 8 The --MR. TULCHIN: Your Honor, there is a handout among 9 10 the jurors. 11 THE COURT: Oh. Thank you very much. Thank you, 12 Mr. Tulchin. THE WITNESS: It's also identical. So this is the 13 14 same thing. 15 THE COURT: This is the same thing? 16 THE WITNESS: It's the same thing. 17 THE COURT: Thank you very much. 18 MR. JARDINE: I maybe made it worse. 19 THE WITNESS: In any event, it's right there. 20 THE COURT: Just ignore the tilt. BY MR. JARDINE: Would you describe to the jury what 21 Ο. 22 happened in the two days following the March announcement by 23 Novell that it was acquiring WordPerfect and Quattro Pro. I 24 think the date was March 21. 25 Sure. The announcement of an acquisition means that Α.

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when an acquirer is going after a target, Novell going after these assets, the acquirer is stating what it thinks is the value of those assets is, when it means to go buy something. The market had a chance to opine on that, if you will, the very next day by saying, "Okay. This is what the price is. What do we think? Is it a good deal? Is it a bad deal?" If you look at either the board or the chart here, they're the same thing. You see a sharp drop in the stock price immediately after the announcement. This is the first time that market participants would have had time to pass judgment on whether this was a good deal or a bad deal for Novell. And, as you can tell -- we will talk about this more formally, but you don't need the formalism to look at the picture -- it's a very steep drop and a very significant market criticism. Do you recall approximately how large the drop in 0. market capitalization was over those two days? I believe when you filter out other events, it's something on the order of 1.8 billion dollars. And, in your experience, was this a harsh reaction by Ο. the market? It is indeed a harsh reaction. It's useful to know that there's a large body of research on management overpaid for acquisitons, hardly the first time that has happened, but this would be a quite significant reaction even in the

- context of generally overpaying for acquired assets and companies.
- Q. From an economic perspective and based on your view of the transaction and the context and history of these companies, why did the market react so negatively?
- A. Well, I think to understand that, the question is, why
 might the market not be as optimistic about Novell's
 ownership of these assets as Novell was?

That's really the question you're trying to get at. And, from an economic perspective, I think it's about trends 10 that were going on. The WordPerfect had been late in a 11 12 couple of big changes in the marketplace, changes in moving 13 to the Windows platform and the other change of moving from stand-alone products, like you would buy a word processor 14 15 separately or presentation software, to buying a suite of 16 office products. They were late to both of those, and, of 17 course, that was known to market participants.

- Q. For purposes of your assignment and the opinions that you're going to render today, do you think it's important to understand the historical context that you've just described?
- 22 A. Well, most definitely.

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- Q. You mentioned two shifts. Would you describe the first of those shifts.
- 25 A. Sure. The shift -- and I have a slide on this if

that's helpful. 1 2. Ο. Yeah. Why don't we put up 215, Dave. 3 4 Α. The two shifts that I mentioned that were going on were a migration to the Windows platform from DOS and the 5 evolution of Windows; and then the second shift was the shift 6 from individual products, like a word processor or 7 presentation software, to suites. You can see this figure 8 tries to present a lot of information simply. On the left, 9 10 you're seeing the evolution of the Windows platform over 11 time, going from 1989 to 1994. And, in the blue, you can see 12 Microsoft product offerings starting in word processors, with 13 Word 1.0, on suites with Office 1.0. The green refers to the 14 WordPerfect offerings or, in the case of suites, the Borland 15 Office. 16 And you can see that there's a lateness in this 17 picture, substantially, in both of these shifts, both the shift to Windows and the shift to suites. The two, what I 18 19 would describe as the sea changes, really, in the 20 marketplace. Let's just for a moment focus on word processors and 21 the shift to Windows. I notice that, on the Microsoft 22 column, Word 1.0 is its first word processor for a Windows 23 24 platform. Is that what this chart shows? 25 Α. Yes. Yes.

- 1 Q. And you've identified that WordPerfect's -- if I read
- 2 | it correctly, and let me know if I do -- that WordPerfect's
- 3 | first word processing system for the Windows platform was
- 4 WordPerfect 5.1?
- 5 A. That's correct.
- 6 | Q. And that's about two years after Microsoft's?
- 7 | A. Yes. And we're basically -- in computer time, two
- 8 | years isn't two years. You can think of this as missing a
- 9 | whole generation. That's what that's saying. Yes, in
- 10 calendar time, it would be two years.
- 11 | Q. And, after -- if you look at your chart, beginning with
- 12 | WordPerfect 5.1, it appears that there's almost -- it looks
- 13 like roughly simultaneously releases. What comment do you
- 14 | have about that and whether WordPerfect had, quote, caught
- 15 up?
- 16 A. Well, there is no real evidence here that WordPerfect
- 17 has, quote, caught up. It's just leapfrogging a generation
- 18 behind the Microsoft product.
- 19 Q. And let me put up slide 216 that talks about this shift
- 20 | from Windows -- from DOS to Windows. Would you explain to
- 21 | the jury what this chart shows.
- 22 A. Sure. What's being depicted here is total revenue for
- 23 sales of all of these products. So, this isn't for
- 24 individual firms. It's total revenues. So, where it says
- 25 | millions there, 2.4, that's 2.4 billion dollars. The time is

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going from 1989 to 1998. The yellow bars are the DOS
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 2.
    platform. The other bars relate to Windows. So the bluish
    bars are the 3.X Windows platform and the red, Windows 98.
 3
 4
              So, what you can see from this is, if you just look
    at overall sales -- this is not individual firms. It's about
 5
    the industry -- there's a decline in the revenues for DOS and
 6
    a sharp acceleration in the revenues to Windows. That was
 7
     this first big change that I mentioned, away from DOS and
 8
     toward Windows.
 9
          And have you prepared a chart also that shows
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11
    WordPerfect's market share on the DOS platform?
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              THE CLERK: Judge, Juror No. 7 has a problem.
13
              THE COURT: Okay. Let's take a break. Let's take
14
15
              JUROR NUMBER 7: I can't see with the chart the
    whole picture.
16
17
              THE COURT: Oh. Just move that thing.
              MR. JARDINE: I'm sorry. I did make it worse.
18
19
              THE COURT: You can just take it down. Why don't
    you just take it down? Nobody is looking at it.
20
21
              MR. JARDINE: We actually put a lot of work into
    that board.
22
23
              THE COURT: It's a big investment.
24
    Ο.
          BY MR. JARDINE: They can look at the screen, and I can
25
     look at the board, and we'll both feel good. To go back to
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my question, have you prepared a chart showing WordPerfect's
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    market share on the DOS, Windows 3.X and Windows 95 platform?
           Yes, I did.
 3
    Α.
 4
              MR. JARDINE: And, Dave, if we could put up 217.
                            Okay. So, remember before we were
 5
              THE WITNESS:
 6
     talking about total revenue. That's DOS in the industry.
    Now we're talking about market share. So here again the
 7
    yellow is DOS. The blue are the Windows 3.X and the red is
 8
    Windows 95. So what this shows you is that WordPerfect has a
 9
10
    very significant share along the left side percentages or
11
    market shares. It's a very significant share of DOS, the
12
    older platform, but a smaller share, and actually declining
13
     share in the Windows 3.X and then subsequently Windows 95,
14
     98.
15
    O.
           And you've described what each of these shows, and in a
     summary sort of way, what does this slide tell you about the
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17
     trend you have been describing?
           Well, the trend in the industry is clear -- that was
18
19
     the other slide -- moving from DOS to Windows. So the
20
    question is, going forward, who's doing well on those
    platforms? And WordPerfect did well on the DOS platform.
21
22
    did not translate into similar market share success on the
23
    Windows platform. So that was the first of those industry
    shifts that I mentioned, DOS to Windows.
24
25
    Q.
           Okay.
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And if we could put slide 215 back up. 1 2 Would you now describe for the jury the second trend as to chronology. 3 4 Sure. The second industry trend was, as I mentioned to Α. 5 you earlier, was the shift from the stand-alone products to 6 suites. And, again, we can see from the timing that there's a substantial lateness here vis-a-vis Microsoft's products, 7 but it's important to look, just as we just did with DOS 8 9 versus Windows, at what the consequence is in the overall marketplace for missing the shift. 10 11 Ο. And have you prepared a slide that reflects the implications of that in the suite context? 12 13 Yes, I have. Α. MR. JARDINE: If we could put slide 218 up. 14 15 O. BY MR. JARDINE: Would you describe for the jury what you have tried to show in this slide? 16 17 There's a lot going on here, so it will be taken Α. Sure. 18 in steps. On the left, you'll see revenue -- again, this 19 is -- again, this is back to dollars that we talked about, 20 with DOS and Windows. And here we're looking at stand-alone products, like word processors, presentation software and so 21 on, versus suites. Red stand-alone, blue is suite. 22 So, first of all, for the industry as a whole, look 23 24 at the red bars and the blue bars. So what you see, as we go 25 over time, stand-alone products are declining because people

aren't buying these things individually anymore. The suite
products are rising. That was the second market event that I
mentioned. So the red and the blue bars are the market.

Now let's talk about these assets, the WordPerfect assets, the Novell share. The red dash line is the stand-alone share. The blue line, the light blue line, is the Novell suites share. So, you see that there's a gradual decline over this period in the stand-alone share that these assets had and a very slight upward movement in the share of the suites by these Novell offerings, but still at very low levels.

To frame that, if you look at the right, where you have Novell's share, those are market shares. The left is dollars. So, if you look at that light blue line, you're still coming in, eyeballing this, at no more than, say, 5 percent, so small -- small market share.

- Q. So, just if I can understand this, if we -- the dotted red line, if I understood your testimony correctly, is the -- shows Novell's market share in stand-alone products?
- 20 A. Yes.

- Q. And you've described it as decreasing over the period of this chart, 1993 to 1996?
- 23 A. That's correct.
- Q. And the light blue line across the bottom is Novell's market share in suites?

- 1 A. Suites, right.
- 2 | 0. And these are calculated on an annual basis?
- 3 A. Correct.
- 4 | Q. And you've put the source of the data down in the lower
- 5 | left-hand corner?
- 6 A. Yes.
- 7 | Q. And when you look at these two shifts and think about
- 8 | early 1994, just prior to the announcement by Novell of its
- 9 acquisition of WordPerfect and Ouattro Pro, what is your
- 10 conclusion about the condition of the WordPerfect
- 11 | Corporation?
- 12 A. Well, it's important to step back again. When we are
- 13 going to be looking at the value of something, value is a
- 14 statement about, what do you expect the future to be? That's
- 15 what it means when you buy an asset. So it's really
- 16 | important to know, where were we? Where were these assets in
- 17 | riding those sea changes? And I've already explained that
- 18 | the WordPerfect assets had, if you will, missed the boat on
- 19 the two platforms.
- 20 And so one could look at accounting data for
- 21 | WordPerfect and see whether the accounting data for the
- 22 assets collectively mirrored that, and those data do. I
- 23 | prepared a slide on it.
- 24 Q. If we could have --
- 25 THE COURT: Before I am -- I'm pretty sure now I do

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understand it, but I was confused for a long time. Novell's
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     share percentage on the far right -- at the top it says
 2
    Novell's share and then the percentage. That relates to the
 3
 4
    bottom line -- that does not relate to the blue line right
 5
    next to it. It's the light blue line on the bottom that it
 6
    relates to; is that right?
 7
              THE WITNESS: Both of those, Your Honor are -- the
    dotted red line is the share in stand-alone. The light
 8
 9
    blue -- since I'm from Colombia, I probably should call
10
     it Columbia blue. That's our color -- is the share in
11
    suites.
12
              THE COURT: I want to be sure I understand. This
13
    relates to that, not to that (Pointing to the chart)?
14
              THE WITNESS: Yes, sir. Yes, sir. The big bars are
15
    about the marketplace. The lines are about the firm.
16
          BY MR. JARDINE: And so the jury is clear on this,
    Ο.
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    because I probably wasn't clear, if you look at 1996, that
18
    very tall blue bar reflects nearly 4 billion dollars of
19
    revenue in the suite, total suite application market?
           Correct. That's dollars, like we looked earlier at DOS
20
    and Windows in dollars.
21
22
              THE COURT: And that's industry-wide?
              THE WITNESS: That's the whole industry. The firm
23
    is the lines. The whole industry is the bars.
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25
                           Thank you. If we -- I think that's
          BY MR. JARDINE:
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clear. If we can now move to -- you mentioned that you had 1 2 prepared a slide that would show WordPerfect's accounting data, how these trends were affecting it. 3 If we could turn to slide 219. Thank you. 4 Would you describe for the jury -- the jury has 5 actually seen this graphical before in Dr. Warren-Boulton's 6 testimony. Would you describe again what this chart shows? 7 Well, we've been talking about missing boats, about 8 Α. being late to platforms. So the question is -- we're going 9 to head toward valuations -- what did this have to do with 10 the actual performance of WordPerfect? What would it say 11 12 about that performance going forward? So these bars refer to 13 pre-tax operating income of WordPerfect in each of these 14 fiscal years. These data have no non-recurring charges. 15 They are purely operating income. 16 And you can see, the peak in these numbers was in 17 the 1991 fiscal year, and it continued erosion in operating 18 income of these assets going forward. And you mentioned that these bars did not contain any 19 Ο. 20 non-recurring income. The jury may recall, we had a discussion when Dr. Warren-Boulton was here. Does that 21 22 mean -- is that another way of talking about no one-time 23 expenses or no extraordinary items? 24 Α. Those are other ways of saying the same thing. Yes. 25 These are normal, recurring operating top-line costs, getting

- 1 the operating income.
- 2 | Q. And just to make sure we are clear about this, in your
- 3 opinion, why was WordPerfect experiencing this declining
- 4 operating income?
- 5 A. Well, going back to the economic story that it was
- 6 | important to start with, again, WordPerfect had been
- 7 | struggling with the two shifts that were going on in the
- 8 | marketplace. In some sense, it wouldn't be surprising, given
- 9 what I told you about those two shifts, that that's being
- 10 mirrored in operating income performance as well.
- 11 | Q. And these items, these shifts in this picture you have
- 12 described, how does that relate to your understanding of what
- 13 | happened on March 22 and 23, 1994, when the market reacted to
- 14 | the announcement by Novell of the acquisition?
- 15 A. Again, the market reaction was the first time the
- 16 | financial market participants, buyers and sellers of stock,
- 17 | are going to offer their opinion, a real dollars opinion.
- 18 | They would have seen the industry trends that I have
- 19 mentioned, certainly seen the accounting data, so it really
- 20 was a verdict of -- by the marketplace essentially about over
- 21 optimism by the Novell management that these assets, the
- 22 | WordPerfect and Quattro Pro assets, would pay off more
- 23 | handsomely than the past had suggested that they would.
- 24 | Q. Thank you. Your Honor, I think this would be an
- 25 appropriate time to break.

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THE COURT: Okay. Let's take a break and pick up in
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     about 10, 15 minutes. I'm ready when you're ready.
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