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1	IN THE UNITED STATES DISTRICT COURT				
2	DISTRICT OF UTAH				
3	CENTRAL DIVISION				
4					
5	NOVELL, INC.,				
6	Plaintiff, )				
7	vs. ) CASE NO. 2:04-CV-1045 JFM				
8	MICROSOFT CORPORATION, )				
9	Defendant. )				
10	)				
11					
12					
13	BEFORE THE HONORABLE J. FREDERICK MOTZ				
14					
15	December 7, 2011				
16					
17	Jury Trial				
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December 7, 2011

8:00 a.m.

PROCEEDINGS

THE COURT: Good morning, everybody.

One quick thing before the jury comes in. My computer is not working so I couldn't type this out, but for those of you who are thinking about such things, I thought of one more thing for the instructions, and I thought maybe the easiest way to do it is to tell you first thing in the morning.

Again, it is tentative, and I certainly don't think Microsoft will like this, but I still think deception is part of the case, not the tort of deception, and I propose adding at page 3 of the draft that I gave you yesterday, in the third paragraph down, which basically talks about the duty to cooperate, the following phrase:

What I now say is such as when a monopolist has entered voluntarily and, thus, presumably a proper course of dealing, or when a monopolist has engaged in deceptive conduct that has a purpose and effect of preventing a competitor from developing a product that would enhance competition by threatening a monopolist's monopoly power.

I don't know whether you'll have this transcript in time for this afternoon, but it is consistent with the prior opinion that I wrote and really what I think. I still

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think I need something about deception. I know that Novell
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     sort of backed away from it, but as far as I'm concerned
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     factually Microsoft may very well not have destroyed a
     preexisting profitable relationship, but may have engaged in
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 5
     deceptive conduct, arguably, that prevented a competitive
     product from being developed that threatened the monopoly.
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7
     That is the concept. We don't have to discuss it now. I'm
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     just mentioning it, because I couldn't give it to you in
9
     writing.
10
               Let's get the jury.
11
                (WHEREUPON, the jury enters the proceedings.)
12
                THE COURT: Good morning, everybody. I hope you
13
     all had a pleasant afternoon and evening, and we'll continue
14
     with the cross-examine of Professor Hubbard.
15
               MR. TASKIER: Thank you, Your Honor.
16
                       CROSS-EXAMINATION (Cont.)
17
     BY MR. TASKIER
18
          Good morning, Dr. Hubbard.
     Q.
19
          Good morning.
     Α.
20
          Lets look at PX-153.
     Q.
21
               MR. TASKIER: Mr. Goldberg.
22
     BY MR. TASKIER
          These are minutes from a Novell board of director
23
24
     meeting on March 20th, 1994. Let's turn to page 3 in the
25
     middle of the page where it says Lotus Development
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Corporation was continuing to up its proposed purchase price 1 for WordPerfect over and above what Novell was willing to 2 3 pay. As a result, any delay in the WordPerfect definitive agreement could force Novell to pay a substantially higher 4 price in order to acquire WordPerfect Corporation. 5 Now, Dr. Hubbard, isn't this evidence, additional 6 7 evidence that Lotus and Novell were making competing offers 8 to WordPerfect? 9 That is not how I see it. There may be discussions Α. 10 with Lotus but, as I said yesterday, it is not terribly 11 germane to this proceeding. We don't know an amount. We 12 know it is the value in Lotus's hands, and it may be subject 13 to the same overpayment. So I guess I'm not sure what the relevance is. But, yes, I can read the lines on the page. 14 15 And it is evidence that there were competing offers in 16 place? 17 It is certainly evidence that there was a discussion, 18 yes. 19 Let's talk about Dr. Warren-Boulton. 20 MR. TASKIER: We can take that down, Mr. Goldberg. BY MR. TASKIER 21 22 Dr. Warren-Boulton's October 6, 1995 damages figure. 23 This damage figure is another way that he uses to look at 24 damages by seeing how much Novell's market capitalization

fell on that date beyond the portion that he attributed to

1 | the \$41 million in missed earnings, correct?

- A. That is certainly the way he describes it, yes.
- Q. Now, let's look at Dr. Warren-Boulton's chart for the jury.
- 5 MR. TASKIER: It is slide 554, Mr. Goldberg.
- 6 BY MR. TASKIER

- 7 Q. And that shows in his demonstrative the drop on October
- 8 6th, and in the box he segregates out the drop that he
- 9 attributes to the earnings shortfall, leaving \$1.177 billion
- 10 as a loss of market value and damages of \$1.136 billion,
- 11 because that in his view was the market's reaction to the
- 12 | first notice that Novell would not have had a Windows 95
- product ready until early 1996; is that right?
- 14 A. That is not at all how I would characterize either the
- 15 | press release or the economic content of what he has done.
- 16 I can reprise the testimony I gave yesterday.
- 17 Q. Let's pull up your chart, your slide 237. There we go.
- 18 It says Novell believes the anticipated fourth quarter
- 19 | weakness in its applications business is primarily due to a
- 20 continued fall off in the Windows 3.1 application market
- 21 | following the introduction of Microsoft's new Windows 95
- 22 operating system in August. Novell applications designed
- 23 | specifically for this new operating system are not available
- 24 | today, but are expected to ship in early 1996.
- 25 Correct?

- 1 A. That is what it says, yes.
- 2 Q. So he testified that the October 6 drop was
- 3 | significant, he being Dr. Warren-Boulton, because if the
- 4 | market value of WordPerfect and QuattroPro at \$207 million
- as you claim in March of 1994, then the market couldn't drop
- 6 another billion plus again when it learned this bad news
- 7 about the applications market, whether the news was about 16
- 8 bit sales or 32 bit sales, it is all about the same
- 9 products, correct?
- 10 A. Well, that, of course, is one that is a matter of both
- 11 arithmetic and economics. The economics would be that if
- 12 you felt that the losses were going to be even worse than
- 13 you thought, and it could be certainly greater than 200, and
- as a matter of arithmetic attributing all of this to the
- 15 | earnings miss is certainly incorrect.
- 16 Q. He didn't attribute all of it to earnings miss, right?
- 17 He attributed it to the fact that they were not going to
- 18 ship early.
- 19 A. Yes. I'm sorry. That is what I mean. That would be
- 20 | incorrect, for the logic I gave yesterday, which I am happy
- 21 to give again.
- 22 Q. You, however, are claiming that the drop was \$1.177
- 23 | million drop as a result of the continued fall off in the 16
- 24 bit product, correct?
- 25 A. What I'm claiming is that Novell had a history of

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earnings misses that led to large drops. I showed the jury
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 2
     a table yesterday that did that, and you cannot count this
 3
     as an event for Dr. Warren-Boulton's purposes, unless you
     can show that it is directly attributable to the delay. The
 4
     press release says in plain English the word primarily
 5
     before something else. So it is disqualified as an event
 6
7
     and the economic analysis was done incorrectly. Both of
8
     those are true.
9
          You and he obviously disagree on the economic analysis,
10
     correct?
11
          That is certainly the case, yes.
12
          Now let's turn to the differences you -- thank you --
13
     the differences between you and Dr. Warren-Boulton in
     implementing what Dr. Warren-Boulton called his forecast of
14
15
     revenues and profits.
16
          Could we have your demonstrative 246.1.
17
          Now, this chart you used in illustrating your criticism
     of Dr. Warren-Boulton's projections, correct?
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19
     Α.
          Yes.
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          And you claim that he made a significant mistake by
     excluding the third quarter of 1995 in calculating his
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     baseline market share going forward for projected profits,
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     correct?
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          I believe what I said was two mistakes, one of
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misconstruing what the market is and, second, the third

1 quarter, yes.

- 2 Q. And you claim that the mistake by excluding the 3.8
- 3 percent quarter systematically inflates his but-for market
- 4 shares and the damages?
- 5 A. That is true as a matter of arithmetic, yes.
- 6 Q. Now, let's look at what was happening in the
- 7 applications market at that time.
- 8 In the first and second quarters of 1995, both Novell
- 9 and Microsoft had a 16 bit suite product in the market for
- 10 Windows 3, Perfect Office 3.0, released in December of 1994,
- 11 and Microsoft Office, 4.2C, right?
- 12 A. That is my understanding, yes.
- 13 Q. They were competing against one another in 1995 first
- 14 quarter and in 1995 second quarter?
- 15 A. That is certainly my understanding.
- 16 Q. And in the third quarter -- and in the Novell share
- 17 | when they were head to head, was in the first quarter 13.1
- 18 percent of suite sales, and 10.2 percent of suite sales in
- 19 the second quarter?
- 20 A. You're mischaracterizing the chart, Mr. Taskier. He
- 21 | didn't do it correctly, i.e., looking at suites and other
- 22 things. He had this mooshed together market called
- 23 productivity applications.
- 24 | Q. I stand corrected. That is another point we'll get to.
- 25 Sorry.

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So he took 13.1 percent of combined productivity application revenue, and ten percent, and he projected them forward using combined 11.7 percent into the future as a baseline market share, correct? Yes, sir, that is what he did. Because he is using these historic first quarter, the Q. most recent historic data for the head to head competition, correct? He is not using all the most recent historic data. Α. That is the difference we're talking about now. Right. Now, the reason that he didn't use the 3.8 percent, which is a dramatic drop, and didn't average that in is because by that quarter the Microsoft Office for Windows 95 suite was in the marketplace and there was no WordPerfect Perfect Office for Windows 95 in the marketplace, such that in the suite market in that quarter Microsoft had 100 percent of the 32 bit suite product, and Novell had zero percent, such that that quarter is skewed because in the future in a but-for world there would be two products going head to head and in this one there is only one, right? No. Unfortunately, you don't get to redefine the but-for world. The quarter belongs in the but-for world. Again, you keep mischaracterizing these as being about They are not. These data, as he constructed them,

1 improperly in my view, are about productivity applications.

- Q. And they include the suites, right?
- A. They certainly includes the suites.
- Q. That is right. That is part of your dispute that we'll get to in a moment.

So if his number excludes the quarter that is skewed downward, because there is no competing WordPerfect suite in the mix, then that is a fairer and more accurate view of what goes forward, and rather than the number which you have, which is 8.7 percent, it is really 11.7 percent going forward?

12 I know you disagree.

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- 13 A. May I say why I disagree?
- 14 Q. Please. Absolutely.
- 15 A. It is neither fair nor more representative for the
- 16 reasons I said yesterday it should be in the but-for world,
- but to remind the jury what I said yesterday, either one of
- 18 these mistakes, both of which are severe, are sufficient to
- 19 get rid of all of his damages.
- 20 Q. Except that where you say that he systematically
- 21 inflates what you did by including that one quarter where
- 22 there was no competition in 32 bit, because you
- 23 systematically deflated his damages, didn't you?
- 24 A. No, sir. I included what I thought was the but-for
- world, the way I testified yesterday.

- 1 Q. So now let's turn to suites and standalones.
- 2 You criticized Dr. Warren-Boulton for using a combined
- 3 productivity application share, combining suites and
- 4 standalones rather than using shares in product categories.
- 5 Do you recall that?
- 6 A. Yes, sir.
- 7 Q. And do you agree that there may be differences in
- 8 consumer preferences in the word processing business? That
- 9 is, some consumers may want Word and some may want
- 10 WordPerfect?
- 11 A. That is the way competitive markets work, yes.
- 12 Q. And that is why some customers bought WordPerfect and
- 13 | some bought Word, correct?
- 14 A. I would assume if you buy something you place value on
- 15 it relative to alternatives, yes.
- 16 Q. Now, yesterday we saw an IDC report that said in 1994
- 17 | WordPerfect had an install base of approximately 7 million
- 18 users of WordPerfect for DOS.
- 19 Do you remember that?
- 20 A. I remember that document, yes.
- 21 Q. And it is fair to assume that if they were on
- 22 WordPerfect for DOS, many of these users had not presumably
- 23 upgraded to Windows yet?
- 24 A. I think that is a fair assumption.
- 25 Q. And, indeed, we saw an IDC survey that Mr. Frankenberg

- 1 referenced in his testimony, which said that, indeed, 74
- 2 percent of users had not yet chosen suites for their use at
- 3 | that point in time, correct?
- 4 A. I think your question mischaracterizes what you showed
- 5 me. You showed me a reference to a single marketing study
- 6 by another firm contained in an IDC document but, yes, it
- 7 did offer that opinion.
- 8 Q. And Mr. Frankenberg relied on that in his testimony as
- 9 saying that was part of his plan to capture that 74 percent
- 10 for future suite purchases for WordPerfect, correct?
- 11 A. I believe that is what he said, yes.
- 12 Q. So let's assume that the people who own Windows for DOS
- 13 | were late adopters. They have not moved to Windows and they
- 14 have not moved to suites. They are waiting for Windows or
- some other advance in the marketplace, right?
- 16 A. That would be one hypothesis, yes.
- 17 Q. For example, as you said, they are driving their
- 18 buggies, but maybe they are just waiting for the buggy to
- 19 fall apart or the horse to die before they move onto a car?
- 20 A. Possibly.
- 21 Q. So early adopters, by contrast, are the people who
- 22 jumped in and bought Windows early on and then bought suites
- 23 | early on and primarily bought Microsoft Office suites,
- 24 correct?
- 25 A. Both of those statements are true, sure.

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          So let's talk about the choice that a late adopter of
     Q.
     Windows and suites might make. Let's assume they were using
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     Windows for DOS and not a suite. If they were loyal to
     WordPerfect, and WordPerfect had a suite product for Windows
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     95 --
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               THE COURT: When you say Windows, do you mean
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7
     Office? You said Windows for DOS.
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               MR. TASKIER: I am sorry. If I misspoke --
9
               THE COURT: I know exactly what you are talking
10
     about.
11
               Just rephrase.
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               MR. TASKIER: I will rephrase.
13
     BY MR. TASKIER
          If they were loyal to WordPerfect and WordPerfect had a
14
15
     suite product for Windows 95 and all their files, of course,
16
     were already on WordPerfect for DOS, and they knew how to
17
     use WordPerfect and all its commands, isn't it likely that
     they would choose Perfect Office for Windows 95 when they
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19
     upgraded to Windows 95?
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          I don't think so. I can offer a practical and economic
     observation. The practical observation is if you look at
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     the Storm documents that I believe have been in this
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     proceeding, Novell is commenting that the conversion rate
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     from DOS was only about 30 percent rather than the 80 that
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     they expected.
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large, correct?

The economic observation is that these are separate and distinct for the reasons that I said yesterday, and aggregating them is just simply a way to inflate shares for all the reasons I said yesterday. So the Storm documents, that was before there was even a Perfect Office for Windows 95, so that is historical data based on Perfect Office for early adopters. That is not what we're asking about. I am asking about late adopters. Once there is a Perfect Office for Windows 95 in the marketplace, wouldn't they move to that product? I don't see why they would. The question, by the way, before had been about loyalty, which is the question that I answered, but I don't see any reason one way or another. I am not a marketing expert. Isn't it well understood in terms of network effects that there is a arrier such that when someone already has invested money and effort and has files in a particular word processing software, there is a barrier they have to surmount to go and move to another one? There is a barrier, but what network economics would say is when the gain to move is sufficiently large you jump over that barrier, which is, of course, what we saw from the testimony yesterday. Q. And the gains have to be perceived to be sufficiently

- A. That is true by definition, yes.
- 2 Q. Right. And a loyal WordPerfect user on DOS who was
- 3 | waiting for a WordPerfect suite on Windows, might very well
- 4 | not see that there are gains to be gained by moving to
- 5 Microsoft Office, fair?

- 6 A. There could be an individual with that view. I
- 7 | certainly can't dispute that. It has nothing to to with the
- 8 question about whether this is one market or four.
- 9 Q. Let's talk about that. You separate the analysis of
- 10 | standalone and suite categories, because you're assuming
- 11 | that the late adopters coming into the suites make the same
- 12 choices that the early adopters did, that they are buying
- 13 Microsoft Office in the same share, the same percentage
- 14 | share, very high, as the early adopters.
- That is the assumption that you built into your
- 16 | forecast, isn't it?
- 17 A. The assumption I am making is simply that these are
- 18 distinct for the reasons that I said yesterday. That is the
- 19 only assumption. And putting them together would lead to
- 20 the nonsensical result of gaining shares in a market when
- 21 you were losing on the principal forward moving product.
- 22 Q. Right, because standalone sales were dropping as suites
- 23 were taking off in popularity, right?
- 24 A. Correct.
- 25 Q. And so you were baking in WordPerfect's 50 percent

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share of standalone products in the ever decreasing market?
You don't assume that there is going to be a switch into
suites when those people buy their next product, correct?
     If I'm understanding your question, no. All I am
assuming is that we're starting out with the four markets,
and I calculated the market shares as I did yesterday.
    Right. But you in your standalone are saying that
forever WordPerfect will have that 50 percent share, but the
50 percent share of this much is a good amount. 50 percent
share of this much is a very small amount. And as time goes
forward it goes from a large market for standalone to small,
so you are biasing in standalone sales WordPerfect's future
market share?
     I don't think so. I'm using actual data on what the
size of these markets are and the market share. What Dr.
Warren-Boulton is doing is biasing everything up by
essentially lumping winners and losers together.
    You're baking in the prior historical share when they
Q.
were standalones, and you're not accounting for the fact
that there will be a shift to suites, and in your model by
keeping the suite share separate you have baked in a 4
percent share of suites for WordPerfect forever, even though
it may have a Perfect Office for Windows 95 that is
extremely popular. You discount that possibility.
     Isn't that true, sir?
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1 Well, there are possibilities of everything in life. Α. What I'm doing is forecasting based on the data that are 2 3 actually there in the market and on what typically happens to non-leading firms. I'm not discounting anything, nor am 4 I ignoring the growth in the market because I'm using actual 5 market data for each of those years about the size of my 6 7 market. 8 Right. But while you're using the actual market data 9 you have pre-selected what kind of share in that market 10 WordPerfect would have, and you have biased it by putting it 11 on the historical share of suites, which is a very low 12 number because Perfect Office for Windows 95 had not come 13 out. 14 Isn't that right? 15 That is not what I'm doing. Let me try to explain it 16 one more time. I'm starting out with the market shares that 17 we can calculate. You and I may disagree about the third 18 quarter, but we are calculating those, and then going 19

forward what would I think in the but-for world. I have simply used non-leading software categories. Dr. Warren-Boulton has a related approach. We are not that different in that regard. Right. And you have projected from your baseline

market share a share of suite income that is baked in at

about 4 percent as opposed to what could have happened had

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the late adopters moved from DOS to a Windows 95 suite made
by WordPerfect?

A. As an economist I can't be in the world of would of, could of and should of. What I have to do is do the best I can with a but-for world, with a starting off jumping point and a forecast. If your point is anything in life may happen, I'm sure that is true, but that is not a forecast.

Q. Okay. I thought we were in a could of, would of and should of.

Let's look at a chart by Professor Noll on another point related to this.

MR. TASKIER: Can you bring up Dr. Noll's chart for conduct reduced distribution of competing suites.

BY MR. TASKIER

Q. Now, this is something that Dr. Noll showed the jury during his testimony. He says this shows in the third quarter of 95, when Windows 95 was released, a huge spike in the sales of Microsoft office to people who were taking up a competitive upgrade. In other words, they are switching from a competing office productivity suite or application, so that these are sales to people who have already installed on their computers a product that competes with Office, but at this time it shows that there is an enormous spike in the third quarter which demonstrates the conversion of those people to Microsoft Office.

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twenties.

Is that correct? Do you see that? This is the first time I have seen this chart. Α. looks like in July there is a spike. Is that your question? I'm not sure. Yes, there is a spike, if that is what you're asking. Your lost profits approach looks back at the third quarter you're talking about, and you treat it as normal sales, but for Microsoft Office -- in other words, remember we dropped it 3.8 percent for Novell and Microsoft Office as we see here had a pretty significant jump. You carry that one quarter's jump high forward as normal sales as part of your baseline share; isn't that right? I think there is no principal reason to exclude it from the but-for world. I would note that Professor Noll's graph, and this is the first time I have seen it, is just averaging and does not look like it is that exceptional. any event, if you believe what you said you should also maybe go back and take a prior quarter as well, which would be a low number. It would change nothing. This shows that there were pretty significant -- pretty steady sales at around the \$30 million mark, and then it jumps up to like \$95 million right after Windows 95 comes, and then it drops down again and stays back in the mid

So for you to take that \$95 million and that market

- 1 share and bake that into your going forward analysis skews
- 2 it in favor of Microsoft, doesn't it?
- 3 A. I don't think so, no.
- 4 Q. Okay. So let's see if we can determine where we agree
- 5 and where we disagree without calling names.
- 6 We agree that both you and Dr. Warren-Boulton assumed
- 7 liability and sought to calculate damages?
- 8 A. Yes, we had the same assignment.
- 9 Q. And can we agree that both you and Dr. Warren-Boulton
- 10 used a purchase versus sales damages calculation?
- 11 A. We both use those words, yes.
- 12 Q. And can we agree that both of you used a \$1.555 billion
- 13 purchase price and a \$146 million sales price?
- 14 A. Yes.
- 15 Q. If we agree that you found a \$1.1348 billion
- 16 | overpayment by Novell for WordPerfect and QuattroPro, and
- 17 Dr. Warren-Boulton found a \$431 million overpayment?
- 18 A. I don't remember that his was 431, but, yes, they were
- 19 in that range. Yes.
- 20 Q. And can we agree that that is the biggest dollar
- 21 disagreement between you and his method?
- 22 A. No. I think all of his methods that led to a billion
- 23 and I got to zero, so I would say we had lost of
- 24 disagreements.
- 25 Q. In this method --

- A. In this method, I apologize, yes, that would be the biggest.
- 3 Q. Can we agree that in calculating the overpayment by
- 4 looking at the stock market's reaction to events, that your
- 5 different treatment of the events of October 27 and the days
- 6 in January of 1996 when there was the sale announcement to
- 7 | Corel, are the treatments that produced the largest
- 8 individual dollar differences, \$400 million for October 27
- 9 and about \$250 million for the January 1996 dates?
- 10 A. I think that is right. His incorrect inclusion of
- 11 | those I think would lead to the largest difference between
- 12 our numbers.
- 13 Q. You disagree on that, you and he?
- 14 A. At the level of econ 101 and statistics 101.
- 15 Q. No name calling. You disagree, right?
- 16 A. Economics 101 is not -- I view that as a favorable term
- of art.
- 18 Q. You're saying that you can't get to it with economics
- 19 | 101, so that is a little name-calling.
- 20 We can agree that other technical details like what
- 21 stock market index to use and whether the measure of the
- 22 changes in stock price in dollars or percentage terms, those
- 23 | are technical decisions about which and Dr. Warren-Boulton
- 24 also disagree, correct?
- 25 A. Yes, but I want to be sure when you say technical

- 1 you're not implying that they are tiny differences.
- 2 Q. I am not implying --
- 3 A. They are technical because they are economics.
- 4 Q. They are different economic choices?
- 5 A. Yes.
- 6 Q. We can agree to disagree on whether the Lotus bid is a
- 7 valid independent way to value WordPerfect. You say it
- 8 isn't and Dr. Warren-Boulton says it is, right?
- 9 A. It is certainly true that I say it isn't and he says it
- 10 is, yes.
- 11 Q. And we can agree to disagree on whether the October 6th
- 12 announcement in the drop in market value of Novell by \$1.17
- 13 | billion is irrelevant, as you say, or another way to look at
- 14 damages as Dr. Warren-Boulton says?
- 15 A. You're asking me do we disagree on that?
- 16 Q. Yes.
- 17 A. Of course we do, yes.
- 18 Q. We can agree to disagree that those are two different
- 19 approaches?
- 20 A. Agree to disagree makes it sound like there is some
- 21 | reasonable argument here. To me as an economist it is
- 22 completely unreasonable.
- 23 Q. Okay. You have said that before, along with a few
- 24 other things.
- 25 THE COURT: I will strike that.

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1 BY MR. TASKIER
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- Q. We can agree that forecasting WordPerfect's but-for
- 3 revenue is appropriate, correct?
- 4 A. In the lost profits model, is that your question?
- 5 Q. Yes.
- 6 A. Yes, sir.
- 7 Q. And we can agree to disagree on whether it makes sense
- 8 or not to use the third quarter of 1995 in calculating
- 9 baseline market shares for that forecast, right?
- 10 A. It is certainly true that we did it differently and we
- 11 | made different assumptions, yes.
- 12 Q. And we can agree to disagree on whether it makes sense
- or not to analyze the product categories of standalone and
- 14 suites separately or combining them as Dr. Warren-Boulton
- 15 did, right?
- 16 A. Again, I'm having trouble with agree to disagree. If
- 17 you are asking me factually did we do two different things,
- 18 yes.
- 19 Q. And, finally, I guess the overall thing is that you
- 20 have your positions and testimony and Dr. Warren-Boulton has
- 21 his on pretty much the same things, right?
- 22 A. We both looked at the same event and came to different
- 23 | conclusions, yes.
- 24 MR. TASKIER: I have no further questions.
- 25 THE COURT: Mr. Jardine.

REDIRECT EXAMINATION

2 BY MR. JARDINE

- 3 Q. Good morning, Dr. Hubbard.
- 4 A. Good morning.
- 5 | Q. I would like to go back and talk about some of the
- 6 questions first that you were asked this morning by Mr.
- 7 Taskier, and then we'll address some of the things
- 8 yesterday.
- 9 A. Okay.
- 10 Q. Toward the end of the examination this morning you and
- 11 Mr. Taskier had a discussion about the criticisms, the
- 12 differences between the way that you and Dr. Warren-Boulton
- approached the lost profits method of estimating damages.
- 14 And one of the things that you discussed, and I just would
- 15 like to make sure that your views on this are clear, is the
- 16 issue of whether you had separate categories for each of the
- 17 | product categories or you combined them or, to use your
- 18 | technical term, mooshed them together.
- 19 A. Yes. I apologize for the informal use of moosh.
- 20 Q. No. It is a very clear term.
- MR. JARDINE: Anyway, could we put up slide 245?
- 22 BY MR. JARDINE
- 23 | Q. I just want to make sure. I think you used this in
- 24 | explaining why you chose to do that. Would you remind again
- 25 | the jury why you think that was an important approach to use

and how this slide supports it?

A. Sure. When you're talking about looking forward, whether it is valuation or lost profits, you want to know what is going to happen in this marketplace. As you can see, all of the movement in productivity applications is toward suites. I used a numerical example with you yesterday, and I won't bore you with it again, but it simply illustrates the point that if you are sitting in 1993, and tried to imagine what the world would look the same going forward, that would be significantly mistaken, and it would be known to be mistaken even at that early date.

Q. Thank you.

Now, in asking you about your decision to create projected market shares for each of these categories, suites, word processor, spreadsheets and presentations software, separate categories, Mr. Taskier asked you a series of questions about the install base of WordPerfect on both DOS and I suppose Windows and whether that would transfer.

I wanted to ask you a question or two about that. Are you aware of any market, independent marketing study that provides you any information about whether, and if so at what level, that transition from an install base to the WordPerfect Perfect Office suite for Windows 95 might have occurred?

```
1
          I'm not aware of any in this proceeding. The only
     Α.
2
     thing I did see germane to that is actually the Novell Storm
 3
     document which came to the opposite conclusion.
               MR. JARDINE: Why don't we show Defendant's
 4
     Exhibit 223 if we could, Dave.
 5
               THE COURT: Remind me what is Storm on --
 6
7
               MR. JARDINE: This is a Novell document, and I
8
     believe --
9
               THE COURT: No, but --
               MR. JARDINE: Storm is the code name for Perfect
10
11
     Office for Windows 95.
12
               THE COURT: Windows 95.
13
               THE WITNESS: The new suite. I believe that is
14
     correct.
15
     BY MR. JARDINE
16
          I think this was a document that you were shown
17
     yesterday in your examination, and Mr. Taskier had you read
18
     some excerpts from it. It is market requirements document,
19
     a Novell document and it is marked Novell confidential.
20
          I would like you to turn, if you would, to page 20.
          20?
21
     Α.
22
     Q.
          Yes.
23
          Okay.
     Α.
24
          If you will look in the first paragraph, the first two
25
     sentences, and let me read those and see if this is what you
```

had reference to. It reads WordPerfect for DOS possesses
the single largest user install base in the word processing
market. WordPerfect currently claims that 10 million users
or 30 percent of the total word processor market are
WordPerfect users. I guess it is three sentences.

Currently, only 30 percent of this WordPerfect for DOS
install base is remaining with WordPerfect as they

Is that the reference in a Novell document that you

transition to a Windows word processor.

- A. Yes, sir. I am sorry, I forgot the specific document.
- Q. And just because you use the number, let me read the last sentence. One of Novell's main goals is to compel at least 80 percent of WordPerfect for DOS customers to upgrade to WordPerfect for Windows as they make the transition to Windows word processing.

Is that where you remember the 80 percent number?

A. Yes, sir.

8

9

10

11

12

13

14

15

16

17

18

recall?

- Q. And as you read that internal Novell document, does
  that support in your view the opinion that you have rendered
  regarding the way you have structured your projected market
  shares?
- A. It certainly supports it. I didn't need it but, yes, it would be corroborative.
- 25 Q. Let me turn to one other issue that you and Mr. Taskier

- 1 discussed with respect to the lost profits method, and that
- 2 was the discussion of whether or not to include the third
- 3 quarter.
- 4 MR. JARDINE: If we should show 236.1.
- 5 BY MR. JARDINE
- 6 Q. Do you recall the questions Mr. Taskier asked you about
- 7 that?
- 8 A. Yes, sir.
- 9 Q. Let me just see if I can ask a couple of questions just
- 10 to make sure that the explanation of this is full and
- 11 complete.
- Mr. Taskier asked you about Q-3 and noted that there
- were no Novell WordPerfect suites in the market in that
- 14 quarter specifically for Windows 95.
- Do you recall that question?
- 16 A. Yes, he asked me that.
- 17 | Q. Are you aware if there were other WordPerfect Novell
- 18 suites such as Perfect Office 3.0 in the of market competing
- 19 | with Microsoft's Office in that quarter?
- 20 A. Yes. That is true. I spoke of that yesterday.
- 21 Q. And to your knowledge was Perfect Office 3.0 compatible
- 22 with Windows 95?
- 23 A. That is my understanding, yes.
- 24 Q. In fact, it would have been competing in that quarter?
- 25 A. It certainly would have been available, yes.

```
Q. Now, I think Mr. Taskier showed you some reviews that were favorable to Perfect Office 3.0?
```

A. He did yesterday, yes.

- Q. Now, could an argument be made that the first quarter on that chart, Q-1, 1995, is abnormal if you look at the
- 6 success of Perfect Office 3.0 in that quarter?
- 7 A. I'm not following your question.
- 8 Q. Do you know when Perfect Office 3.0 was released?
- 9 A. I don't recall, no.
- 10 Q. If I told you that it was released in December of 1994
- and, therefore, it was essentially available to the public
- 12 | for the first time in Q-1 of 1995, would that present to you
- a potential argument that there was penned up demand for
- 14 pre-sales reflected in that quarter?
- MR. TASKIER: That is a little leading, Your
- 16 Honor. I'm sorry.
- 17 THE COURT: It is a little leading.
- 18 Overruled. You need to set the context. That is
- 19 fair. I don't know how to do it otherwise.
- Go ahead.
- 21 THE WITNESS: Should I answer?
- 22 THE COURT: Yes, you can answer.
- 23 THE WITNESS: It certainly could be representative
- 24 of penned up demand. What I said to Mr. Taskier in his
- 25 question is if that is your view, then you also want to look

- back more quarters and you would still be back to lower
  numbers, so you can't pick and choose.
- 3 BY MR. JARDINE
- 4 Q. Right. Now, let me turn to a different subject that
- 5 you talked about today. Mr. Taskier asked you a series of
- 6 questions about the method Dr. Warren-Boulton used to
- 7 provide a damages estimate by looking at the market's
- 8 reaction to the October 6, 1995 press release.
- 9 Do you remember those questions?
- 10 A. Yes.
- 11 Q. Let's just put that slide we looked at briefly up,
- 12 | slide 238. I'm sorry. I mean the press release. I
- 13 | probably gave you the wrong number.
- I think it is probably 237.
- 15 MR. TASKIER: 237?
- 16 MR. JARDINE: 237.
- 17 BY MR. JARDINE
- 18 Q. I just want to make sure that the jury is clear about
- 19 this. I know that you criticized Dr. Warren-Boulton's
- 20 utilization of this damages estimate method, correct?
- 21 A. I think that is putting it mildly. Yes.
- 22 Q. Did you attempt to correct his approach and provide a
- 23 corrected number?
- 24 A. No. The approach was illegitimate.
- 25 Q. Why in your view was it not possible to do that? I

- 1 think it is clear, but I just want to make sure it is clear
- 2 to the jury why you thought it was not possible to get to a
- 3 legitimate or valid estimate using that approach.
- 4 A. Well, I think the plain English of the press release,
- 5 which Mr. Taskier read well this morning, tells you why
- 6 because it says it is primarily due to a continued fall off
- 7 in the Windows 3.1 application market.
- 8 In any event, you cannot do this separation of earnings
- 9 miss, the actual 41 million and the market reaction.
- 10 Neither one of those is appropriate, one for English and one
- 11 for economics.
- 12 Q. Now, let's turn back to some questions Mr. Taskier
- asked you yesterday. I think there was a point in his
- 14 examination where Mr. Taskier pointed you to some language
- 15 | in your expert report relating to your view about whether
- 16 WordPerfect was successful.
- Do you recall that line of questioning?
- 18 A. I do.
- 19 Q. I would like to return to the actual testimony that you
- 20 gave in court yesterday.
- 21 MR. JARDINE: I'll call up graphic 225, if we
- 22 could.
- 23 BY MR. JARDINE
- 24 | Q. Do you recall that this was the slide that summarized
- 25 kind of your background to your analysis of what had

- 1 happened to WordPerfect up to sort of the point right before
- 2 | the acquisition by Novell?
- 3 A. Right. This is the summary I was offering to the jury
- 4 as just the story of the industry and the firm, yes.
- 5 | Q. And the term you used to describe WordPerfect's
- 6 condition I find in the fourth line down, WordPerfect was in
- 7 decline.
- 8 A. Yes.
- 9 Q. Can you again repeat in a very summary fashion why you
- 10 | concluded that WordPerfect was in decline as of the first
- 11 part of 1994?
- 12 A. Well, its operating income was in decline. We know
- 13 that from the data. We know also that there had been a
- 14 forecast of a decline. We know that from the board minutes
- 15 that are in evidence.
- 16 Q. You mentioned a decline in their operating income. I
- 17 | would just like to clear up one or two things about that
- 18 slide.
- 19 MR. JARDINE: Could we turn to slide 219?
- 20 BY MR. JARDINE
- 21 Q. Do you recall looking at this slide with Mr. Taskier
- 22 yesterday?
- 23 A. Yes.
- 24 | Q. He asked you a question about fiscal year 1994, and how
- 25 | that estimate of a year's worth of operating income was

```
1
     arrived at when the acquisition occurred halfway through the
2
     year.
 3
          Do you recall those questions?
          Yes.
 4
     Α.
 5
          And he pointed you to the Novell S-4 that contained
     information, and I think we saw that there was six month's
 6
7
     worth of operating income for Novell.
8
               THE COURT: Because of the fiscal year.
9
               MR. JARDINE: I thought --
10
               THE COURT: Let's agree it was less than 12
11
              It was less then 12 months and you can explore it.
12
     whatever it is, is whatever it is.
13
               MR. TASKIER: Right.
14
               MR. JARDINE: I think we both agree, frankly, Your
15
     Honor, that it was through April.
16
               THE COURT: It was through April.
     BY MR. JARDINE
17
18
          In any event, can you explain to the jury how you
19
     predicted or projected a full year's worth of revenue for
20
     the FY-94?
          My recollection is I annualized.
21
22
          Right. In your view is that a far and reasonable thing
     Q.
23
     to do?
24
          It is actually extremely conservative. If you have a
25
     downward trend, by annualizing a number I am giving you the
```

- 1 benefit of the doubt. Yes, factually that is what I did.
- 2 Q. Now, in looking at this slide also, Mr. Taskier called
- 3 your attention to some information in that S-4 that showed
- 4 in fiscal year 1993 a significant increase in WordPerfect
- 5 sales and marketing expenses.
- 6 Do you recall that question?
- 7 A. I recall that he showed me that, yes.
- 8 Q. Right. And the suggestion by Mr. Taskier was that you
- 9 should have taken that expense number that was actually in
- 10 | their operating income statement, and added it back in to
- 11 show profits I think because the projection was that somehow
- 12 Novell would have reduced those costs.
- Do you recall that question?
- 14 A. I do recall that question, yes.
- 15 Q. Would that in your view have been a proper thing to do
- 16 to accurately reflect WordPerfect's operating income?
- 17 A. No. I think yesterday I referred to it as silly talk.
- 18 I mean, there would be no way to do that. Frankly, as a
- 19 matter of fact, Novell's own marketing costs were rising.
- 20 The notion that it was someone who could reduce costs would
- 21 be fanciful. The method wouldn't have worked.
- 22 | Q. Did you prepare some graphics to show that?
- 23 A. I did.
- MR. JARDINE: Can we have 262?
- MR. TASKIER: Are these new?

```
1
               MR. JARDINE: These are new.
2
               MR. TASKIER: Your Honor, can we have a brief
 3
     conference on this?
               MR. JARDINE: Let me just explain. These were
 4
     prepared several weeks ago based on the argument that was
 5
     made by Dr. Warren-Boulton. They were not prepared last
 6
7
     night.
8
               THE COURT: I think that probably solves it.
9
               MR. TASKIER: That was certainly the impression I
10
     just got.
11
               THE COURT: Thank you. We all had the same
12
     question and you provided the answer.
13
               MR. TASKIER: Thank you, sir. That is fine.
14
               MR. JARDINE: May we put 262 on the board?
15
     BY MR. JARDINE
16
          Can you explain what this is, Professor Hubbard?
17
          These are sales and marketing costs for WordPerfect
     Α.
18
     measured in dollars.
19
          And, in fact, they show an increase, a significant
     increase between 1992 and 1993 as Mr. Taskier pointed out?
20
21
          Yes. That is correct.
     Α.
22
     Q. Let me show you what has been marked as Demonstrative
23
     263.
          Can you explain what that chart shows, Professor
24
25
     Hubbard?
```

- To address this argument about Novell's ability on Α. sales and marketing costs I went to Novell's 10-K, its annual data that it put out as a company, and got a similar measure of sales and marketing costs. They are rising consistently throughout this period. By the way, it is not unusual in the competitive marketplace, but they are rising, not falling.
  - Q. What conclusions do you draw about whether or not there would have been a significant reduction in the WordPerfect assets, sales and marketing costs, after the acquisition by Novell?

A. Well, one would certainly have to work a bit harder to say that Novell's sales and marketing costs would have been an advantage in this given that they were rising sharply.

One other question. Yesterday Mr. Taskier pointed you

- in this whole discussion to some favorable reviews of
  WordPerfect products. In reaching your opinion that as of
  early 1994 WordPerfect was in decline, did you rely more
  heavily on market data such as market share and operating
  income trends or on product reviews?
  - A. I certainly relied principally on data, on economic analysis. I would note that the reviews I looked at were consistent with that, but I'm here as an economist to look at the data.
- Q. Right. Yesterday Mr. Taskier, turning to a different

- 1 subject, but relating still to the market approach or the
- 2 sale versus purchase approach, Mr. Taskier asked you some
- 3 questions about the inclusion or exclusion of Friday,
- 4 October 27, 1995 in the window portion of the events study
- 5 analysis.
- 6 Do you remember that set of questions?
- 7 A. Yes, sir, I do.
- 8 Q. And would you briefly describe again for the jury why
- 9 in your view that day should have been excluded, October
- 10 27th?
- 11 A. Well, the question is, you know, under what principle
- would it have been included? There was no evidence of any
- 13 leakage. There were other events on the same day. If you
- 14 look at volume data you saw not only nothing prominent,
- 15 indeed, relatively low volume.
- 16 Q. I think we prepared another slide, 255.
- 17 THE COURT: Again, I assume this wasn't prepared
- 18 | for --
- 19 MR. JARDINE: This was prepared several weeks ago
- 20 in anticipation from Dr. Warren-Boulton's examination.
- 21 THE COURT: That is fine.
- 22 BY MR. JARDINE
- 23 | Q. Can you describe what this shows, Professor Hubbard?
- 24 A. Let me just take a look here. In red is the stock
- 25 price, and then the dotted line is telling you the median

- 1 trading volume in this period. I think I showed you
- 2 something similar. So what you can see is very high volume
- on the event date, the 10-30 day, but not on 10-27. Indeed,
- 4 if you were to look at the within day volume it would be
- 5 very small.
- 6 Q. Does that support the reason that you gave that the
- 7 | volume information would tell you that that is not a reason
- 8 to include this date?
- 9 A. Yes. Events studies that talk about event windows
- 10 often point to volume as something to look at if one wants
- 11 to make a leakage argument, but that would be difficult to
- do here.
- 13 Q. All right. One of the other points of difference
- between you and Dr. Warren-Boulton on this purchase versus
- 15 | sale method was his inclusion of the January 31, 1996 date
- 16 when Corel was identified as the purchaser.
- Do you recall that series of questions?
- 18 A. Yes, sir.
- 19 | O. My memory of your testimony is that you gave several
- 20 reasons why you wouldn't include that day, and one of them
- 21 was that it was not statistically significant.
- 22 That, as I understand it, a statistical term used by
- 23 | economists?
- 24 A. Well, that is not why I wouldn't include it, but had I
- 25 | included it I would have reported it as a zero.

Q. Just so we are clear, could you explain to the jury what the term statistically significant means?

A. When you're estimating something you are testing

A. When you're estimating something you are testing essentially a hypothesis of what number you had estimated is effectively zero or close to that number. When an economist says not statistically significant, it means as a matter of statistics you can't reject a hypothesis that it is in fact zero. It is common practice in events studies to use the statistical significance as a threshold. Dr. Warren-Boulton just chose not to do so.

Q. Lastly, at the end of his examination today Mr. Taskier went through a series of differences between you and Dr. Warren-Boulton, and characterized them as technical differences, at least part of them. I don't know that he did every one.

Do you regard, and this is a general point, but I want to give you the opportunity to make it, do you regard in general the places that you differed with Dr. Warren-Boulton as matters of technical difference or matters of principle?

A. Well, as an economist I will bring both of them together. I mean, I think they are all technical in the sense that they are about economics, but some are about levels of principle or a shear freshman level method of understanding economics. I would call that more than just a simple technical thing.

```
1
               MR. JARDINE: I have no other questions, Your
 2
     Honor.
               MR. TASKIER: I have no questions, Your Honor.
 3
               THE COURT: Thank you, Professor.
 4
 5
               Are we all set for the next witness, Mr. Tulchin?
               MR. TULCHIN: Yes, sir. I think he is just
 6
7
     outside.
8
               For its next witness Microsoft calls Willard E.
 9
     Peterson, sometimes known as Pete.
10
               Your Honor, with the Court's permission, Mr. Paris
11
     will conduct the examination.
12
               MR. JARDINE: Your Honor, may I be excused just
13
     temporarily?
14
               THE COURT: Of course.
15
               MR. TULCHIN: It will just be a minute, I believe,
16
     Your Honor. Here they come.
17
               Thank you, Your Honor.
18
               THE COURT: Come forward, Mr. Peterson.
19
                        WILLARD EUGENE PETERSON
20
                 Having been duly sworn, was examined
21
                       and testified as follows:
22
                           DIRECT EXAMINATION
     BY MR. PARIS
23
24
        Good morning, Mr. Peterson.
25
         Good morning.
     Α.
```

- 1 Q. Could you introduce yourself to the jury?
- 2 A. My real name is Willard Eugene Peterson. Everyone
- 3 calls me Pete. Most everyone.
- 4 Q. Okay. And where do you live?
- 5 A. I live in Orem, Utah.
- 6 Q. What do you do?
- 7 A. I am retired.
- 8 Q. Was there a time you worked for WordPerfect
- 9 | Corporation?
- 10 A. Yes, from October of 1980 until March of 1992.
- 11 Q. At the time that you joined WordPerfect, what was it
- 12 | called?
- 13 A. Satellite Software International.
- 14 Q. It changed its name at some point later to WordPerfect?
- 15 A. Yeah. I think in 1984 it became WordPerfect
- 16 Corporation.
- 17 Q. And you left WordPerfect Corporation when?
- 18 A. In March of 1992.
- 19 Q. And up until that time you were employed full time for
- 20 WordPerfect?
- 21 A. Yes, from October of 1980 until March of 1992.
- 22 Q. And at the time you left in March of 1992, did you have
- 23 any further agreements with WordPerfect?
- 24 A. I had a non-compete agreement after I left that said I
- 25 | wouldn't go to work for a competitor of WordPerfect, and I

1 had a consulting agreement.

- 2 Q. Did WordPerfect ever ask you to do any consulting
- 3 pursuant to that agreement?
- 4 | A. No. They gave me money, but they didn't ask me to do
- 5 anything.
- 6 | Q. So backing up to 1980 when you started with what was
- 7 | then Satellite Software, what was your position?
- 8 A. I was hired to be of a part-time office manager for \$5
- 9 an hour. In my initial training they told me that they
- 10 didn't pay taxes and that I would pay those on my own and so
- 11 I quit. They asked me why did I quit and I said because I
- 12 am not a subcontractor. I am an employee. I had worked in
- 13 the drapery business, and we had a workroom and we had
- 14 people that worked for us that were employees and that were
- 15 | subcontractors and I knew the difference.
- 16 So then they asked me a couple of questions like do you
- 17 know what a 941 is? Do you know what a W-4 is? I said yes.
- 18 So they immediately offered me a job as their financial
- manager for \$2,000 a month, and that was my first official
- 20 title, and they paid the taxes.
- 21 Q. After that did your title or position with the company
- 22 further change?
- 23 A. Over time I became director of marketing, and then vice
- 24 president and then executive vice present.
- 25 Q. When did you become executive vice president?

- 1 A. I would think it would be about 1982.
- 2 Q. What were your job duties as executive vice president?
- 3 A. Alan Ashton -- there were two people who owned the
- 4 | company primarily, Alan Ashton and Bruce Bastian. Alan
- 5 handled development, everything to do with programming and
- 6 the products we produced, and Bruce handled everything
- 7 outside of North America, the marketing, the business, the
- 8 branch offices. So I handled pretty much the business end
- 9 of the company, everything in North America, the marketing,
- 10 | the finance, the operations, you name it.
- 11 Q. And was this true from 1982 until the time that you
- 12 left full-time in 1992?
- 13 A. Yes.
- Q. Also, did you have a position on the board of directors
- of WordPerfect?
- 16 A. I think it was 1991, but for sure '92 -- excuse me.
- 17 For sure by 1982 I was on the board.
- 18 Q. And who else was on the board?
- 19 A. Bruce and Alan, Bruce Bastian and Alan Ashton were the
- 20 other members.
- 21 Q. So it was a three member board, Bruce Bastian, Alan
- 22 Ashton and yourself?
- 23 A. Right. And the three of us were on the board until I
- 24 left.
- 25 | Q. And just so the jury is clear, Bruce and Alan were the

- 1 two founders of WordPerfect?
- 2 A. Bruce and Alan were the two founders.
- 3 Q. During your time with WordPerfect was there a C.E.O. of
- 4 the company?
- 5 A. Alan was the chairman of the board, Bruce was the
- 6 president and I was the executive vice president. I was
- 7 | probably the one most likely you would call the C.E.O., but
- 8 I never had that title.
- 9 Q. You never had a formal title of C.E.O., correct?
- 10 A. That is right.
- 11 Q. But who of the three of you performed the duties that
- 12 most people would commonly understand were performed by a
- 13 C.E.O.?
- 14 A. I would have.
- 15 Q. Now, from the time that you became executive vice
- president in '81 until the time you left, you were aware of
- 17 | WordPerfect Corporation's corporate strategies generally?
- 18 A. Yes.
- 19 Q. And you were aware of its general competitive
- 20 strategies in the marketplace as well?
- 21 A. Yes.
- 22 Q. After you left WordPerfect in March of 1992 full-time,
- 23 | did you write a book?
- 24 A. I did.
- 25 Q. What is it called?

- 1 A. Almost Perfect.
- 2 Q. And when was that published?
- 3 A. It took me 18 months to write it, and I left in March,
- 4 so it would have been sometime in '94.
- 5 MR. PARIS: Can we put up DX-369?
- 6 MR. JOHNSON: Your Honor, this is not in evidence,
- 7 and I don't think it should be shown on the screen.
- 8 THE COURT: All right.
- 9 MR. PARIS: That is fine.
- 10 BY MR. PARIS
- 11 Q. I'm going to hand you a copy of your book, Mr.
- 12 Peterson.
- 13 A. Okay.
- 14 Q. I am going to ask you some questions from it as we
- 15 proceed this morning.
- What is the subtitle of your book, sir?
- 17 A. How a bunch of regular guys built WordPerfect
- 18 Corporation.
- 19 Q. Were you one of the regular guys who built WordPerfect
- 20 | Corporation?
- 21 A. I was one of the regular guys, yes.
- 22 Q. Why did you write this book?
- 23 A. I didn't leave WordPerfect entirely of my own freewill
- 24 and choice. It was hard, and so kind of writing the book
- 25 was my therapy.

- 1 Q. Is everything that you wrote in that book true to the
- best of your recollection?
- 3 A. Yes. There are a couple of errors in the book having
- 4 to do with names and some of the technical stuff about
- 5 graphics. But, yes, when I wrote it I thought it was true
- 6 and I still think it is true.
- 7 Q. And you did your best to get it right, right?
- 8 A. I did.
- 9 Q. Why are you here today?
- 10 A. I guess because I wrote the book.
- 11 Q. That might be one of the reasons, but what was the but
- 12 for reason you're here today?
- 13 A. I received a subpoena that commanded me to appear and a
- 14 check for about \$85.
- 15 Q. The check for \$85, that is the statutory amount of
- 16 | money that you are paid pursuant to subpoena?
- 17 A. Yes.
- 18 Q. And you're here today in response to that subpoena,
- 19 sir?
- 20 A. Yes.
- 21 Q. You're not here because you have any allegiance to
- 22 Microsoft; is that right?
- 23 A. No.
- 24 Q. In fact, I think you write on page 4 of your book that
- 25 during your time with WordPerfect Corporation you were,

- 1 quote, in a battle to the death with Bill Gates and
- 2 Microsoft, spending almost every waking moment figuring out
- 3 exactly how to beat them.
- 4 That is a fair statement?
- 5 A. It is.
- 6 Q. And so the jury knows, your have spoken in advance of
- 7 your testimony today, you have spoken with both counsel for
- 8 Microsoft and counsel for Novell, right?
- 9 A. Yes.
- 10 Q. How many employees did Satellite Software have when you
- 11 joined in October of 1980?
- 12 A. I was the sixth person hired.
- 13 Q. Did that change over time?
- 14 A. Yes. When I left we actually had two companies
- 15 WordPerfect Corporation and Soft Copy, the company that
- 16 produced the documentation and the disks. Between the two
- we had 3,500 employees.
- 18 Q. How did WordPerfect's sales change from the time that
- 19 you joined in 1980 until the time you finished your
- 20 full-time work in 1992?
- 21 A. They were about 20,000 a month when I first started,
- 22 and went up to 600 million the last full year I was there in
- 23 1991.
- 24 Q. So from 20,000 a month your first year, so how much was
- 25 that --

- 1 A. A half a million the next year and then close to a
- 2 | million, and then it kept doubling and then went up by 75
- 3 million until we --
- 4 Q. And you said it was almost 600 million by the time you
- 5 | left; is that right?
- 6 A. My recollection is that the last year I was there we
- 7 did 600 million in gross sales.
- 8 Q. How would you characterize that growth?
- 9 A. It was remarkable and wonderful.
- 10 Q. Was there any one product that WordPerfect Corporation
- 11 developed during the time that you were there that was
- 12 | principally responsible for that increase in sales?
- 13 A. WordPerfect for DOS accounted for 80 to 90 percent of
- 14 our business.
- 15 Q. So it would be fair to say that WordPerfect for DOS
- 16 during the time you were with WordPerfect was your flagship
- 17 product?
- 18 A. Yes.
- 19 Q. Is it also true that WordPerfect for DOS accounted for
- 20 most of WordPerfect's market share during that period in the
- 21 word processing software business?
- 22 A. Yes, in word processing.
- 23 | Q. By the late 1980s what in your view was the dominant
- 24 | word processing software in North America?
- 25 A. Well, in North America and the world WordPerfect was

- dominant. We had, by my estimate, we had about 75 percent
- 2 of the market.
- 3 Q. And when you say WordPerfect, to which WordPerfect
- 4 | product are you --
- 5 A. WordPerfect for DOS.
- 6 Q. And to which product was the company's most able and
- 7 experienced programmers and managers assigned to work on?
- 8 A. Generally the best and the brightest were working for
- 9 WordPerfect for DOS.
- 10 Q. Did that change at any point in time before, say, the
- 11 | end of 1990?
- 12 A. No.
- 13 Q. And the jurors have heard this already, I'm sure, but
- 14 let's remind them. WordPerfect for DOS was written to run
- 15 on which operating system?
- 16 A. It was written to run on PC DOS and MS DOS.
- 17 Q. What is MS DOS?
- 18 A. MS DOS was Microsoft's version of DOS. PC DOS was
- 19 IBM's version of DOS.
- 20 Q. What about other WordPerfect -- strike that.
- 21 What about WordPerfect versions for other platforms?
- 22 Let's say in the late 1980s, did WordPerfect write word
- 23 | processing software for any other platforms?
- 24 | A. We wrote for just about every platform. We had one
- 25 that would run on IBM mainframes, Data General machines,

- 1 Digital machines and all sorts of DOS machines and on the
- 2 Mac.
- 3 Q. How did WordPerfect sales of its word processing
- 4 software for those other platforms compare to its sales of
- 5 | WordPerfect for DOS?
- 6 A. In many of the environments we had the biggest part,
- 7 but the DOS -- the PC market was the biggest, and the PC
- 8 product, WordPerfect for DOS, accounted for 80 to 90 percent
- 9 of our business over time.
- 10 Q. So would it be a fair characterization to say that your
- 11 sales of WordPerfect for DOS dwarfed your sales of
- 12 WordPerfect for other platforms? Is that fair in terms of
- 13 dollar revenue?
- 14 A. In terms of dollar revenue -- I mean, on the MacIntosh
- 15 we did maybe a half a million a year at its best, and we
- 16 | were doing hundreds of millions of the DOS product. I guess
- 17 that is dwarfed.
- 18 | Q. And during this period of time WordPerfect for DOS was
- 19 more popular in terms of sales than Microsoft's Word for the
- 20 DOS platform?
- 21 A. Yes, very much so.
- 22 Q. You would agree that WordPerfect at the time was the
- 23 | king of the hill on the DOS platform, right?
- 24 A. From about 1984 until I left.
- 25 Q. And was there any point in time in the late 1980s where

- 1 WordPerfect didn't have a larger market share on the DOS
- 2 | platform than Microsoft's Word?
- 3 A. No.
- 4 Q. And this was the case even though, of course, Microsoft
- 5 had written the MS DOS platform on which Microsoft Word was
- 6 running, right?
- 7 MR. JOHNSON: Your Honor, I have been pretty lax,
- 8 but these are almost all leading.
- 9 THE COURT: Okay. That is a fair point. You can
- 10 ask that, but don't lead anymore.
- MR. PARIS: Okay.
- 12 BY MR. PARIS
- 13 Q. That is true, that WordPerfect was leading Microsoft's
- 14 Word on the DOS platform written by Microsoft, correct?
- 15 A. Yes. We continually outsold Microsoft Word.
- 16 Q. And why in your view was WordPerfect for DOS so
- 17 popular?
- 18 A. It was a better product than Microsoft Word for DOS.
- 19 Q. Why?
- 20 A. It was faster, it had more features, had fewer bugs.
- 21 Q. Any other reasons you can think of?
- 22 A. I like to think it was because we were great marketeers
- 23 with a sense of humor, charming and nice.
- 24 Q. I certainly will not take issue with that.
- In the late 1980s did you personally observe the shift

- 1 in operating systems from character based platforms like MS
- 2 DOS to a different platform?
- 3 A. We could see a GUI, the so-called GUI, graphical user
- 4 interface environment was at some point in the future going
- 5 to become the dominant platform.
- 6 Q. And just staying in the period of the late 1980s right
- 7 now, what do you recall being the GUI operating systems that
- 8 were in the market at the time, which ones?
- 9 A. Apple came out with Eliza first, so we all got a look
- 10 at what it was going to look like, and followed that with
- 11 MacIntosh. Microsoft came out with something called Tiles,
- 12 which was a pretty bad version of a GUI product. There were
- probably others that made GUI operating systems that hoped
- 14 to do it, but those are the ones I remember.
- 15 Q. And just so the jury knows, Microsoft Tiles, that was
- 16 | the predecessor system to what later became Windows, right?
- 17 A. Yes. I think that was the 1.0 Windows.
- 18 Q. And in your view was there a clear winner as to which
- 19 of these GUI platforms would emerge at this period of time,
- 20 the mid to late 1980s?
- 21 A. IBM was developing OS/2, so it looked like it was
- 22 shaking up that the battle for GUI on the PC would be
- 23 between OS/2 and Windows.
- 24 | Q. But you didn't know which one would ultimately come out
- 25 on top, correct?

- 1 A. No, we did not know.
- 2 Q. How did this shift in platforms, if at all, how did it
- 3 effect your business at WordPerfect Corporation?
- 4 A. At that time in 1989, 1990 it didn't effect it at all.
- 5 Our sales just kept on going up.
- 6 Q. Were you worried about the future?
- 7 A. At some point -- Word for Windows I think came out in
- 8 maybe in 1989, 1990, and we felt like we had dodged a
- 9 bullet. The product didn't sell very well at all.
- 10 Q. But in terms of where you thought the market may be
- 11 | heading, were you at all concerned?
- 12 A. Yeah, longer term -- yeah, I mean, the writing was on
- 13 the wall, so to speak. We knew what was going to happen.
- 14 Q. Did you personally, and I'm just asking about you and
- not about WordPerfect Corporation necessarily, but did you
- 16 | personally want to see Microsoft's Windows emerge as the GUI
- 17 | winner, if you will?
- 18 A. I did not want Microsoft Windows to emerge as the GUI
- 19 winner.
- 20 Q. And why not?
- 21 A. The company who owns the operating system and who
- 22 writes the operating system is at an advantage. They can
- 23 | put things in the operating system to make their products
- 24 | better, to run faster, and so we would rather have someone
- 25 | else besides Microsoft, our main competitor, own the

1 operating system.

2

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Q. If you could flip to this, although I will read it for you, sir, on page 125 of your book, do you remember in 1987 that you write on Labor Day we all put our hands together, much like a basketball team at the start of a big game, and

made a formal declaration of war against Microsoft.

Do you recall that?

- A. It seems like it was Labor Day and it wasn't a work day but we met at Marie Callenders, and Microsoft had put out some ads that were rather derogatory, and so it was kind of, yeah, we're going to go to war. I mean, not with bullets, of course.
- 13 Q. Of course. Figuratively not literally?
- 14 A. Figuratively. Yeah.
- 15 Q. Do you recall -- strike that.
  - Do you believe that WordPerfect, you know, as a company or a software product had the ability to influence or effect the success or failure of Windows at that time?
- A. I am not sure what I believed. I mean, I had hoped

  OS/2 would win out, and I wouldn't have thought that our not

  writing for Windows would have been the deciding factor.
- Our customers would have decided what they wanted to use, and we would have had to run on whatever they wanted.
- Q. Okay. So your customers would decide and then you would follow your customers? Is that what you're saying?

```
1
          Uh-hum.
     Α.
 2
               THE COURT: You have to say yes or no.
 3
               THE WITNESS: Yes. Sorry.
     BY MR. PARIS
 4
          You are doing great. You have been doing far better
 5
 6
     than I.
7
          Jumping ahead a bit, in January of 1990 now, and we
8
     talked some about the emergency GUIs, in January of 1990 do
9
     you remember Microsoft offering WordPerfect Corporation a
10
     prerelease beta version of what eventually became Windows
11
     3.0?
12
          Yes. It seems like I saw Bill Gate at a conference in
13
     October or November and he encouraged us to write for
14
     Windows and told me that he could help us get some beta
15
     software.
16
          And that, in fact, happened a few months afterwards?
17
          I think in January of 1990.
     Α.
          In your book at page 174 you write Microsoft offered to
18
     Q.
19
     make us a beta --
20
               MR. TASKIER: Your Honor, may we approach?
               THE COURT: Sure.
21
22
                (WHEREUPON, a bench conference was begun.)
23
               MR. TASKIER: I honestly don't mind him asking
24
     questions with respect to the period that he was working
25
     there, but now we're reading hearsay from a book after he
```

```
1
     left, and I just don't think it is appropriate.
 2
               THE COURT: No. What is this particular question?
 3
               MR. PARIS: This particular question is just about
     when they got the beta and what they did with it.
 4
 5
               THE COURT: Was he still there?
               MR. PARIS: Yes. This is 1990. He was in the
 6
7
     company until the middle of 1992.
8
               THE COURT: This is hearsay. Phrase it --
9
               MR. JOHNSON: I mean, he should ask non-leading
10
     questions, and he shouldn't be referring to a hearsay book
11
     that was written after he left in order to elicit testimony.
12
               MR. PARIS: He is here and the book is designed
13
     purely to refresh his recollection.
               THE COURT: Just rephrase the question. What is
14
15
     in the book is technically hearsay.
16
               MR. JOHNSON: Thank you. He shouldn't be reading
17
     from a book.
18
               Thank you.
19
               (WHEREUPON, the bench conference was concluded.)
20
               THE COURT: Just so you understand, technically
     what is in the book is hearsay. To the extent the book has
21
22
     been referred to before, Mr. Peterson has adopted what is in
23
     the book, so it is not hearsay.
24
               If you can rephrase the question, that would be
25
     good.
```

- 1 MR. PARIS: Thank you, Your Honor.
- 2 BY MR. PARIS
- 3 Q. You got the beta in January of 1990, correct?
- 4 A. Correct.
- 5 Q. Did WordPerfect's developers start working on a version
- of WordPerfect's word processor for Windows when you got the
- 7 beta in January of 1990?
- 8 A. We were led to believe that if we developed for OS/2
- 9 that it would be the same as if we were developing for
- 10 Windows. I think our developers wanted to believe that, and
- 11 so while they looked at the beta they didn't immediately
- 12 start to write WordPerfect for Windows. They were already
- underway writing for WordPerfect for OS/2.
- 14 Q. Do you recall when, if at all, your developers moved
- 15 | over and started to write for Windows 3.0?
- 16 A. I think by May of 1990 we made the switch. We
- abandoned OS/2 and went right to Windows.
- 18 Q. So to be clear then, they started writing in May of
- 19 1990. Did WordPerfect have a word processing product ready
- 20 to ship for Windows in May of 1990?
- 21 A. No. It would be November of 1991 before our product
- 22 would be ready.
- 23 Q. Do you recall what product that was that was released
- in November of 1990?
- 25 A. WordPerfect 5.1 for Windows. It might have been

- 1 WordPerfect for Windows 5.1.
- 2 Q. In your view, Mr. Peterson, was Windows 3.0 a
- 3 | commercial success?
- 4 A. I didn't want to like it, but our customers were
- 5 starting to use it, and so it was imperative that we develop
- 6 for Windows 3.0.
- 7 Q. That was your view at the time, correct?
- 8 A. Yes.
- 9 Q. Did you think as the executive vice president of
- 10 WordPerfect that one of the things WordPerfect needed to do
- 11 to be successful going forward was to have a good word
- 12 processor for Windows?
- 13 A. Yes.
- 14 Q. Now, by the time that you released WordPerfect 5.1 for
- 15 | Windows, or WordPerfect for Windows 5.1 in November of 1991,
- 16 that was about 18 months after Microsoft had released
- 17 Windows 3.0, correct?
- 18 A. Yes.
- 19 Q. Can you tell the jury what your understanding of what a
- 20 market leader is in the software industry?
- 21 A. A market leader in any industry or in any product
- grouping is the one that sells the most, the one that has
- 23 | the highest sales.
- 24 | Q. Would you characterize WordPerfect as a market leader
- 25 | in the word processing software market in North America at

1 this time?

- 2 A. In the DOS word processing market we were definitely
- 3 the market leader.
- 4 Q. How had you became the market leader on the DOS
- 5 platform?
- 6 A. It was just -- I mean, it is a process over the years.
- 7 Governments would look at our product and evaluate it, and
- 8 | we generally would be seen as the best product. We had
- 9 reviews in magazines and we were generally seen as the best
- 10 | product. People would use it and people liked it and people
- 11 liked us, and over time we captured more and more of the
- 12 market.
- 13 Q. And based upon your experience from working in software
- 14 all those years, does the market leader tend to stay on top
- 15 once it is there?
- 16 A. Yeah. If we're talking about toothpaste or cars or
- 17 | whatever, once you get into that position where you have 65
- 18 percent of the market, let's say, it is hard to move
- 19 somebody out of there.
- 20 Q. And at this time, just to remind the jury, on the DOS
- 21 platform WordPerfect had approximately 75 to 80 percent of
- 22 the market?
- 23 A. Yeah. I would guess it was 75.
- 24 Q. How can that change or how does that change?
- 25 A. Well, I mean, in this case Windows became -- over time

- 1 became the dominant platform, so being the market leader on
- 2 DOS didn't necessarily make us the market leader on Windows.
- 3 Q. So one of the things that could make it change is a
- 4 | shift to a new platform; is that fair?
- 5 A. That is right.
- 6 Q. Now, who was the market leader on word processing
- 7 software for the Windows platform at the time that you left
- 8 WordPerfect in 1992?
- 9 A. At the time I left in 1992 I would estimate that our
- 10 market share of the Windows market was about 40 percent, and
- 11 that Microsoft had at least 50 percent of the market.
- 12 Q. So in your view Microsoft would have been the market
- 13 leader?
- 14 A. Yes.
- 15 Q. And at that time was WordPerfect's 5.1 product for
- 16 Windows -- how was that received in the marketplace?
- 17 A. The reviews were lukewarm. We had some bugs in the
- 18 | product. I think some people liked it but it wasn't -- I
- 19 | mean, obviously, if we were only selling 40 percent, if
- 20 we're only tapping 40 percent of the market it is not as
- 21 | well received as we had hoped. We had hoped to have the
- 22 same market share in the Windows market and we didn't.
- 23 Q. Were you concerned that you didn't?
- 24 A. Concerned? Wow. I was frustrated, upset, discouraged,
- 25 | concerned, sure.

- 1 Q. And in your view was WordPerfect at this point -- did
- 2 | if have to play catch up to catch Microsoft on the word
- 3 processing software for the Windows platform?
- 4 A. When you're behind you have to play catch up.
- 5 Q. But the time you left in March of 1992, had WordPerfect
- 6 caught up to Microsoft?
- 7 A. Well, no. The product came out in November, and really
- 8 February and March were the first time we knew what our
- 9 numbers were and so, I mean, yeah, we had not caught up when
- 10 I left.
- 11 Q. Can you explain to the jury how you found out what your
- 12 | numbers were in February or March?
- 13 A. We subscribed to different organizations that would
- 14 | collect the numbers, and then you see the numbers also
- 15 published in trade magazines. You pay a fee and somebody
- 16 | will collect the data.
- 17 Q. So WordPerfect 5.1 comes out in November of 1991?
- 18 A. For Windows.
- 19 | Q. For Windows. And you have about a 40 percent market
- 20 share.
- 21 What happened after that?
- 22 A. Well, I was no longer with the company.
- 23 MR. JOHNSON: Your Honor, objection. This is
- 24 exactly what we talked about.
- 25 THE COURT: I have not heard the answer yet. The

- question is not objectionable. The answer may be subject to being struck. I understand your point.
- 3 MR. PARIS: I will rephrase.
- 4 BY MR. PARIS
- 5 Q. Do you know what happened to WordPerfect's market share
- 6 after this initial period in early 1992 on the Windows
- 7 platform?
- 8 A. My understanding is that WordPerfect never regained the
- 9 top spot in the Windows marketplace. Never gained the top
- 10 stop, excuse me, in the marketplace.
- 11 Q. Now, I'm going to take you back for just a minute, Mr.
- 12 Peterson. Do you recall in 1990 when Microsoft was
- 13 releasing its products for the Windows platform, that one of
- 14 the products it released was a spreadsheet?
- 15 A. Yes, they released Excel.
- 16 Q. What was your reaction to Excel?
- 17 A. It came out first on the Mac, and we were really
- 18 | surprised because Microsoft was not known for writing good
- 19 software and Excel looked like a really nice product. It
- 20 was discouraging.
- 21 Q. Why was it discouraging?
- 22 A. At the time people bought a word processor and a
- 23 | spreadsheet. They bought their word processor from
- 24 | WordPerfect and they bought their spreadsheet from Lotus.
- 25 Lotus One Two Three was the dominant product. We were

```
worried that if Microsoft could actually write a good
1
     spreadsheet that they might actually write a good word
2
 3
     processor, and having both products come from the same
     company would be tough competition.
 4
          What was your view of Excel as a product, a software
 5
 6
     product?
7
          It looked really nice.
8
          I think at one point in time do you recall calling it a
     Q.
9
     great piece of software?
10
          Yes, sadly.
     Α.
11
          Why was it sadly?
12
     Α.
          Well, I mean --
13
               THE COURT: I think he has already explained. He
14
     saw it as a potential competitor.
               MR. PARIS: Fair enough, Your Honor.
15
16
     BY MR. PARIS
17
          Did you view -- explain to the jury why you thought
18
     Excel, which was a spreadsheet, if it did, why would it pose
19
     a problem for WordPerfect?
20
               MR. JOHNSON: Asked and answered, Your Honor.
               THE COURT: I think so, but if you have anything
21
22
     to add, add it. If not, just move on.
23
               It is because the two products were sold together.
24
                THE WITNESS: Because the two products would be
```

25

sold together.

- 1 BY MR. PARIS
- 2 Q. So your concern was that Microsoft was bundling them
- 3 together, Excel and --
- 4 A. And we were also concerned that they might actually
- 5 have some talent in writing their software. I mean, we beat
- 6 their pants off for ten years and we enjoyed winning.
- 7 Q. So your were beating Microsoft like crazy for years,
- 8 and suddenly they have good software products.
- 9 A. They have one good software product. It took us by
- 10 surprise.
- 11 Q. And they are putting it together with Word; is that
- 12 right?
- 13 A. Well, the potential was there.
- 14 Q. And did that, in fact, start to happen?
- 15 THE COURT: While he is there?
- 16 MR. JOHNSON: Time period, Your Honor.
- 17 BY MR. PARIS
- 18 | Q. While you were at WordPerfect did Microsoft --
- 19 A. Before I left WordPerfect Microsoft came out with Excel
- 20 for Windows and they had Word for Windows, and even though
- 21 | we felt Word for Windows was not the best product, putting
- 22 | it together with Excel was a threat.
- 23 Q. Okay. And it was a threat to WordPerfect's dominance
- 24 | in the word processing --
- 25 A. To our knowledge. We did not have a competing

```
1
     spreadsheet at the time.
          What did you do in reaction to that? What did
2
 3
     WordPerfect do in reaction to that?
               MR. JOHNSON: Time period, Your Honor.
 4
 5
                THE COURT: Were you still there when they did
     whatever they did? Did WordPerfect --
 6
7
               THE WITNESS: Before I left we really hadn't
8
     reacted to that.
9
     BY MR. PARIS
10
          Were there plans to react?
     Q.
11
          Well, I knew what I wanted to do, but I don't know what
     Bruce and Alan --
12
13
          What did you want to do?
     Q.
14
          I wanted us to produce in-house a spreadsheet that
15
     would be better than Excel.
16
          Did that happen?
     Q.
17
          No, not while I was will and not after. I say not
     Α.
18
     after, but, I mean, they did sell a spreadsheet. I don't
19
     know how much of that was developed in-house and how much
20
     was Borland.
21
          Do you recall which one that was?
     Q.
22
          QuattroPro.
     Α.
         How did that compare to Excel?
23
24
               THE COURT: Sustained.
```

MR. JOHNSON: Objection.

25

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THE COURT: Mr. Johnson.
1
2
               That obviously happened after.
 3
               MR. PARIS: Fair enough.
     BY MR. PARIS
 4
 5
     Q. As of the time that you left the company in about the
     middle of 1992, did WordPerfect have a suite product which
 6
7
     contained a word processing application and a spreadsheet
8
     application?
9
               MR. JOHNSON: Your Honor, I would just note that
10
     we have established it was March of 1992, not the middle of
11
     1992.
12
               MR. PARIS: That is fine.
13
     BY MR. PARIS
     Q. So amended.
14
15
     A. We did not have a Windows spreadsheet to go with our
16
     Windows word processor.
17
     Q. Do you know sitting here today what WordPerfect
18
     Corporation's first word processing and spreadsheet bundle
19
     was?
20
               MR. JOHNSON: Again --
21
               THE COURT: I think we know, don't we? I think we
22
     know. It was Borland 1 at some point.
23
               MR. SCHMIDTLEIN: Correct, Your Honor.
24
               THE COURT: I frankly don't remember --
25
               MR. SCHMIDTLEIN: It was after March.
```

```
1
               THE COURT: After March.
2
               MR. PARIS: May I be heard very briefly, Your
 3
     Honor?
               THE COURT: If you really want to.
 4
 5
               MR. PARIS: I will move on.
               THE COURT: Borland 1 came out whenever Borland 1
 6
7
     came out.
8
     BY MR. PARIS
9
          Just shifting gears a bit, Mr. Peterson, during your
10
     time as executive vice president as we discussed, you were
11
     involved in WordPerfect's strategic decision making, right,
12
     and you kept appraised of the competitive trends in the
13
     software industry during your tenure; is that right?
14
          Yes.
     Α.
15
          What was your view about the state of WordPerfect's
16
     business when you left in March of 1992?
17
          I felt that we needed to conserve our cash, write a
     Α.
     better product, fix the bugs in the word processing, write a
18
19
     good Windows spreadsheet. Mine was sort of, you know, we
20
     needed to live to fight another day. So in the meantime we
     needed to conserve our cash and develop better products.
21
22
          When you say develop better products, are you referring
23
     to any specific platform for those products?
24
          Better products for Windows.
     Α.
25
          At the time you left in 1992, March of 1992, did you
     Q.
```

have a view as to the future of the WordPerfect for DOS
product?

- A. I felt like I could estimate that the sales were going to decline and how much over time -- I felt like short-term our sales would decline, but we still would have four of 500 million to work with. It wasn't like we were poverty stricken. I wanted to save our extra cash and live to fight another day.
- 9 Q. So in the short term you thought DOS would continue on
  10 for a period of time, but long term what was going to happen
  11 to it?
- A. I mean, long term it would decline more and more until it was just almost nothing.
- Q. Have you ever used an analogy to represent what you thought the state of WordPerfect's business was by the time you left in March of 1992?
  - A. Well, the one that comes to mind, and I am sure I have used a bunch of them, but I felt like we had been bloodied in the battle, and the image in my mind was that we were laying in the road bleeding out, and so I wanted to kind of patch up the body real quick so we didn't die, and then get our strength back and get ready to fight, like I say, another day.
- Q. Have you also at times called the state of business at that time a sinking ship?

```
1
               MR. JOHNSON: Objection, Your Honor. That is
2
     ridiculously leading.
 3
               MR. PARIS: No.
               THE COURT: What if any analogies he is drawing to
 4
     drawing anything that is on the --
 5
     BY MR. PARIS
 6
7
          Do you recall that, sir?
8
          I probably called it a crashing airplane and a sinking
9
     ship and a bunch of things. It was 20 years since that
10
     happened.
11
     Q. Let me show you a --
12
               MR. JOHNSON: Your Honor, we are going to need to
13
     approach on this one.
14
               THE COURT: Okay.
15
                (WHEREUPON, a bench conference was begun.)
16
               MR. PARIS: It was used in opening and I just want
17
     to ask him about it. This is where you were, and is this
18
     consistent with what -- is what happened consistent with
19
     what --
20
               MR. JOHNSON: But this chart starts when he left.
21
               MR. PARIS: That is the point of the question.
22
               MR. JOHNSON: What could he offer?
23
               THE COURT: He can say what he anticipated at the
24
     time he left.
25
               MR. PARIS: That is exactly right.
```

```
1
               THE COURT: It is in evidence already.
               MR. JOHNSON: It is not in evidence.
2
 3
               MR. PARIS: It was a demonstrative --
               THE COURT: You can show him and ask him is this
 4
 5
     consistent with what he anticipated was going to happen?
               MR. JOHNSON: Your Honor, and not show it to the
 6
7
     jury? It is not in evidence.
8
               MR. PARIS: It has been shown to the jury.
9
               THE COURT: He can't talk about after --
10
               MR. JOHNSON: Thank you.
11
                (WHEREUPON, the bench conference was concluded.)
12
               THE COURT: I am going to let you all see this
13
     exhibit, but obviously after 1992 we know from the
14
     testimony, March, Mr. Peterson is not with the company and I
15
     will allow one question. You all can see this. This is not
16
     an exhibit, it is a demonstrative.
     BY MR. PARIS
17
          The jury will remember, and, Mr. Peterson, so you know,
18
19
     this is a demonstrative that Microsoft prepared based upon
20
     information produced in litigation in this case. It was
     shown to the jury during opening statements in this case.
21
22
          My only question for you, Mr. Peterson, is you left the
23
     company -- you were with the company during the period we
24
     were just talking about, March of 1992, correct?
25
     Α.
          Right.
```

- Q. Is this consistent with what you expected to happen after you left, WordPerfect's market share on Windows and
- 3 the DOS platform combined?
- 4 A. When I left?
- 5 Q. Right. Is this what you were worried about?
- 6 A. I knew that the DOS market would shrink so our numbers
- 7 | would go down. I felt the DOS market would shrink. I had
- 8 | hoped we could maintain our 40 percent share of the Windows
- 9 market and then grow from there, but that is about all I
- 10 knew.
- 11 Q. I will put it a slightly different way, Mr. Peterson.
- 12 This is the decline that you were worried about when
- 13 you left in March of 1992?
- MR. JOHNSON: Your Honor, asked and answered.
- 15 THE COURT: I think he answered. It is what it
- 16 is.
- MR. PARIS: I will move on.
- 18 BY MR. PARIS
- 19 Q. Do you remember at the time or about the time that you
- 20 | left the company, Mr. Peterson, as a full-time employee in
- 21 | February of 1992, writing an e-mail to Mr. Bastian about the
- 22 | state of play at WordPerfect at the time?
- 23 | A. I remember a lot of e-mails. I mean, word for word I
- 24 | couldn't tell you what I wrote, but we e-mailed each other
- 25 all the time.

```
1
     Q.
          I will refresh you.
               MR. JOHNSON: Your Honor, we would object.
2
 3
               If he wants to try to use this to refresh his
     recollection, he can certainly do it for that purpose, but
 4
 5
     this is not an admitted exhibit in this proceeding.
               MR. PARIS: I will lay the foundation right now,
 6
7
     Your Honor.
8
               THE COURT: Okay.
9
     BY MR. PARIS
10
          Mr. Peterson, do you recognize this document?
     Q.
11
          I do.
     Α.
12
     Q.
          Who wrote it?
13
          I did.
     Α.
14
          Do you recall writing it?
     Q.
15
          Yes.
     Α.
16
          Can you tell the jury what this is?
     Q.
17
     Α.
          Bruce had written me an e-mail kind of saying what
18
     should we do next and this was my response.
19
               MR. PARIS: Your Honor, we would move to have this
20
     admitted.
21
               THE COURT: Were you with WordPerfect at the time?
22
               THE WITNESS: Yes, this is February 3rd, 1992.
               THE COURT: It is admitted.
23
24
               MR. PARIS: Thank you, Your Honor.
25
               If you could put it up, please.
```

```
(WHEREUPON, Defendant's Exhibit
1
2
                was received into evidence.)
 3
     BY MR. PARIS
          So at the top the e-mail is from you to big capitals
 4
     Bruce, and you testified that is Mr. Bastian?
 5
 6
     Α.
          Yes.
7
          And it was written at 2:00 in the morning on February
8
     3rd, 1992?
9
          Yeah. Probably, yes.
     Α.
10
     Q.
          You work late?
11
          I don't remember exactly, but it wasn't uncommon that I
12
     would be up that late.
13
          Now, in the first paragraph, Mr. Peterson, you ask the
     question who is going to save us if we don't? Do you think
14
15
     there is anyone out there who could come in and make us
16
     successful? I doubt it.
17
          What were you talking about here?
          I thought we knew what we were doing. I thought I was
18
     Α.
19
     a pretty good leader and manager, and I think Bruce was --
20
     he was beginning to believe that we needed somebody else to
     run the company, or at least not me.
21
22
          Focusing your attention on the fourth paragraph
23
     beginning it would be wonderful to think, you wrote it would
24
     be wonderful to think that better reps and more advertising
25
     would save our bacon. However, I don't for a second believe
```

it.

1

2

3

4

5

6

7

8

9

16

17

18

Can you tell the jury what you were referring to when you wrote that sentence, what you were talking about?

- A. The amount of money we spent on marketing was much, much, much less than Microsoft. I had grown to believe that advertising had its limits, that it was a really quick way to flush money away and so, yeah, I believed in better products. If you build a better mousetrap they will beat a
- 10 Q. Did everyone agree with you?

path to your door. I believed that.

- A. A lot of people didn't agree with me, but we had been successful for so long that they had trouble disagreeing with me. I mean, when you increase sales quarter after quarter after quarter it is hard to believe that you're doing a lot wrong.
  - Q. And you continue to write in this paragraph, whether you want to believe it or not our products determine our success.
- 19 You very much believed that?
- 20 A. I believed that.
- Q. You said here Office has not lived up to its promises and the delays have cost us a lot.
- What do you mean by that?
- A. We had a product called Office, and it had taken a lot of time and it had been late and it was difficult. I mean,

1 it says what it is, I think.

- 2 Q. You continue to talk about PlanPerfect. Do you see
- 3 that sentence? PlanPerfect has never been the future --
- 4 competitive, and we have never given the produce the
- 5 resources of other companies. Where it has been competitive
- 6 because of localization we have sold well.
- 7 Just remind the jury what PlanPerfect was.
- 8 A. PlanPerfect was our spreadsheet for DOS.
- 9 Q. Looking at the second page of this document --
- 10 A. Okay.
- 11 Q. Page 2, starting with the paragraph I truly believe --
- 12 you wrote, I truly believe it is our destiny to create
- wonderful software products for the world and jobs for our
- 14 community. This is our calling, our stewardship, and our
- 15 contribution to the world. We can avoid our destiny by
- 16 giving our responsibilities to someone else, but I seriously
- doubt that they will do a better job or even come close to
- 18 the job that we can do.
- 19 You believed that, didn't you, Mr. Peterson?
- 20 A. I wasn't very humble, was I? Yeah, I did believe it.
- 21 Q. This was your view at the time, right?
- 22 A. Yes.
- 23 | Q. In the ultimate paragraph you write, please don't get
- 24 | too discouraged. This company will go on a diet and emerge
- 25 with much better products and much stronger people.

1 What did you mean by that?

- 2 A. Well, it was just my view, the one that eventually got
- 3 me fired, was that if we put our money into better products
- 4 | that eventually we would succeed, but it would be a long
- 5 term battle. I didn't think a short-term marketing spending
- 6 spree could actually get our market share back.
- 7 Q. And you write where would we be right now without the
- 8 | competition? We would never have to correct our mistakes or
- 9 write truly wonderful software. Opposition is good. Hard
- 10 times can be good.
- 11 Do you see that?
- 12 A. Yes.
- 13 Q. Your view was that being in tough competition with your
- competitors would make you better, right? That was your
- 15 view?
- 16 A. Yes. I am something of an idealist.
- 17 Q. Was your proposed strategy for the company to go on a
- 18 | diet and make better software, right? Was that carried out?
- 19 MR. JOHNSON: Your Honor, only if he --
- 20 MR. PARIS: If you know.
- 21 MR. JOHNSON: This is after the time he left,
- 22 obviously.
- 23 BY MR. JARDINE
- 24 Q. If you have a basis to know.
- 25 A. From what I observed after I left -- I know for one

- 1 thing that they went from 3,500 employees to 5,500
- 2 employees. They spent a lot of money. They certainly
- 3 | didn't go on a diet.
- 4 Q. Now, shifting gears a bit, Mr. Peterson, during your
- 5 tenure with WordPerfect Corporation did Novell -- was there
- 6 ever a period where Novell considered merging with or
- 7 acquiring WordPerfect?
- 8 A. If there was, I didn't know about those talks.
- 9 Q. And just to remind the jury again, you left in March of
- 10 1992, but you had a consultancy agreement with WordPerfect
- 11 until when? Do you remember?
- 12 A. I don't remember. It seemed like it was for a few
- months, but they never asked me to do any work of make any
- 14 comments.
- 15 Q. Would it refresh your recollection if I showed you your
- 16 consultancy agreement?
- 17 A. I am sure it would.
- 18 THE COURT: If it is there, why don't you just
- 19 represent what --
- 20 BY MR. PARIS
- 21 | Q. I will represent that the consultancy went through the
- 22 end of 1994.
- Does that refresh your recollection as to the period of
- 24 it?
- 25 A. Through the end of 1994? I guess.

- 1 Q. That was also the period of your non-compete with
- 2 WordPerfect?
- 3 A. I am not sure -- I mean, the agreement was until 1994?
- 4 Is that what you have got? I don't think they kept cutting
- 5 me checks that long. I think I probably did something
- 6 stupid and said don't send him any more money if you're not
- 7 going to ask me to do anything.
- 8 Q. They never asked you to do anything during the period
- 9 of the consultancy?
- 10 A. No. A couple of times I attempted to give them my
- 11 advice, and they didn't want to listen.
- 12 Q. During the period while you were writing your book, did
- 13 you try to stay informed of what was happening at
- WordPerfect?
- 15 A. Well, I was still -- it seems like until Christmas of
- 16 | '92 I was still a shareholder, and so I would still get
- 17 reports on the sales and things like that. I was still
- 18 | reading the magazines and trade publications, and I still
- 19 thought that, you know, they would come back begging me to
- 20 come back and help them get out of the trouble and it never
- 21 | happened. And so, yeah, I mean I was -- I would be like an
- 22 industry observer, I guess.
- 23 | Q. An industry observer who just happened to be the
- 24 ex-senior level executive, right?
- 25 A. Yes.

```
Did anyone at WordPerfect -- foundation.
1
     Q.
2
          Do you remember that at some point in 1994 Novell
 3
     acquired WordPerfect?
 4
     Α.
          Yes.
 5
               MR. JOHNSON: Your Honor, again --
               THE COURT: That is not a problem. That is fine.
 6
7
     They did. Okay.
8
                I understand your objection.
9
     BY MR. PARIS
10
          Do you recall that?
     Q.
11
     Α.
          Yes.
12
          Did anyone at either WordPerfect or Novell at the time
13
     of that acquisition contact you to solicit your views?
14
          No.
     Α.
15
          If anyone had asked you, what would you have said?
16
               MR. JOHNSON: Your Honor --
17
               THE COURT: Sustained.
18
     BY MR. PARIS
19
          Do you recall how much Novell paid for WordPerfect?
          It seems like they paid with stock, and originally it
20
21
     was about 1.7 billion, and by the time the merger actually
22
     took place it was more like 1.3 billion.
23
          What, if anything, did you think of that price?
24
               MR. JOHNSON: Your Honor, objection.
25
               THE COURT: Sustained.
```

- 1 MR. JOHNSON: Objection. 2 BY MR. PARIS 3 I will put it a different way. Did you think this was a good deal or a bad deal for 4 5 WordPerfect Corporation? MR. JOHNSON: Objection. 6 7 THE COURT: Sustained. 8 BY MR. PARIS 9 During your -- Mr. Peterson, do you have any Q. 10 knowledge -- strike that. 11 You were never a software developer for WordPerfect 12 Corporation during your tenure, right? 13 Α. No. 14 Do you have any knowledge about Novell or Novell 15 WordPerfect's development of software products to run on the Windows 95 platform? 16 17 Not really. I mean, a little here and there. I think Α. 18 they might have sent me a copy of the software when it first 19 came out. But, no, I was not involved in that process. 20 You were not involved in that process, correct? 21 That is correct. Α. 22 No one ever asked you for your reviews during the 23 development process? 24 No one asked me. Α.
- 25 Did you have any knowledge at all of Microsoft's Q.

```
decision in October of 1994 not to support certain things
1
2
     called namespace extension APIs in a beta version of Windows
     95?
 3
               THE COURT: He was not there.
 4
 5
                THE WITNESS: No.
               MR. PARIS: I wanted the record to be clear.
 6
7
                THE WITNESS: The judge is correct.
8
               MR. PARIS: The judge is correct. Good.
9
     BY MR. PARIS
10
     Q.
          You don't have any knowledge whatsoever --
11
                THE COURT: We'll just assume that he has no
12
     personal knowledge after he leaves in March of 1992 and
13
     you're protected on that.
14
               MR. PARIS: Thank you, Your Honor.
15
                I will pass the witness.
16
                THE COURT: We'll take a short recess and begin
17
     with Mr. Johnson's cross.
18
                (Recess)
19
20
21
22
23
24
25
```